Guidelines For: PR-1 Average Interval Offered

C2C Guideline:

Definition:	POTS and Specials: "Average Interval Offered" is also known as the "average appointed interval". The average number of business days between order application date and committed due date (appointment date). The application date is the date that a valid service request is received. All orders received after the "cut-off" time shown in the BA Product Interval Guide are considered received the next business day at 8:00 AM. The "cut-off" time for a CLEC order for a service will be the same as the "cut-off" time for a BA Retail order for the analogous BA Retail service. Complex Orders include: Two wire digital services (Basic Rate ISDN) and Two Wire xDSL services. Specials Orders include: All Designed circuits, 4 wire circuits (including Primary Rate ISDN and 4 wire xDSL services), all DS0, DS1 and DS3 circuits. EEL and IOF will be reported separately. Trunks: The average number of business days between date of receipt of a valid Access Service Request ("ASR") (received date restarted for each supplement) (application date) and due date committed to on firm order confirmation.
Performance Standard:	Resale: Parity with BA Retail, UNE: Parity with BA Retail, Trunks: Parity with BA Retail.
Exclusions:	BA Test Orders. Orders where customers request a due date that is greater than or less than the standard available Bell Atlantic Administrative Orders(footnote 22) with invalid intervals (Negative Intervals or intervals over 200 business days - indicative of typographical error). Additional Segments (pages or sections on individual orders) on orders (parts of a whole order are included in the whole). Suspend for non-payment and associated restore orders.(footnote 23)
Report Dimensions:	BA Retail CLEC Aggregate CLEC Specific BA Affiliate Aggregate BA Affiliate Specific
Geography:	POTS, Complex, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials, IOF and EEL: State runks: State

22 BA Administrative Orders - See Glossary

23 See Glossary.

RESALE (PROVISIONING)

Report Labels:	PR-1-01-2110	POTS - Business	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPB&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSPB&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPB&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
  AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND ATC IN ('W')
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
  AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTPB&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	  AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND ATC IN ('W')
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	  AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-1-01-2120	POTS - Residence		Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

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Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPR&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSPR&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPR&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND ATC IN ('W')
AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
  AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTPR&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	  AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-1-01-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSSS&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND ATC IN ('W')
AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTSS&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-1-01-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPI&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
and &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSPI&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	and &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND ATC IN ('W')
AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTPI&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-1-01-2342	Complex Services - 2 Wire xDSL		Parity with VZ Retail
Guidelines:	PR-1 - Average Interval Offered			
	Average Interval Offered – Total No Dispatch			

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RSPD&
    AND &Exclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
        AND STATUS in &STATUSC&
AND &PROJECT&
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
        AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	        AND &RSPD&
	    AND &Exclusions&
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	        AND STATUS in &STATUSC&
	AND &PROJECT&
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	        AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	        AND APPINTV between 0 and 200
	        AND CMPINTV between 0 and 200
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPD&
    AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND STATUS in &STATUSC&
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
        AND ATC IN ('W')
AND &PROJECT&
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	        AND &RTPD&
	    AND &RetailExclusions&
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND STATUS in &STATUSC&
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	        AND ATC IN ('W')
	AND &PROJECT&
	        AND APPINTV between 0 and 200
	        AND CMPINTV between 0 and 200
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-01-3111	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch - Hot Cut Loop

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPSLH&
   AND &Exclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     and ATC in ('W')
     AND &PROJECT&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &SOUNPSLH&
	   AND &Exclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     and ATC in ('W')
	     AND &PROJECT&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPB&
   AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND ATC IN ('W')
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &RTPB&
	   AND &RetailExclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND ATC IN ('W')
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-01-3122	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

Average Interval Offered – Total No Dispatch - Other (Switch & INP)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &SOUNPSO&
   AND &Exclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND STATUS in &STATUSC&
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
      AND ATC IN ('W')
      AND &PROJECT&
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	      AND &SOUNPSO&
	   AND &Exclusions&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND STATUS in &STATUSC&
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	      AND ATC IN ('W')
	      AND &PROJECT&
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPB&
   AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND STATUS in &STATUSC&
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
      AND ATC IN ('W')
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	      AND &RTPB&
	   AND &RetailExclusions&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND STATUS in &STATUSC&
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	      AND ATC IN ('W')
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-01-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch - Platform

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &SOUNPSP& AND &Exclusions& AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND CMPINTV BETWEEN 0 AND 200 AND ((ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))) or (type in ('R') and PON is not null and APPINTV between 0 and 2))	**SELECT SUM(APPINTV)** WHERE STATE = '&ST&' AND &SOUNPSP& AND &Exclusions& AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND CMPINTV BETWEEN 0 AND 200 AND ((ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))) or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND ATC IN ('W') AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT SUM(APPINTV)** WHERE STATE = '&ST&' AND &RTPB& AND &RetailExclusions& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND STATUS in &STATUSC& AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND ATC IN ('W') AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-01-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = N AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200	SELECT SUM(OFFERED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = N AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200

UNE (Provisioning)

Report Labels:	PR-1-01-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPI&
     AND &PROJECT&
   AND &Exclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND ATC IN ('W')
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &SOUNPI&
	     AND &PROJECT&
	   AND &Exclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND ATC IN ('W')
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND ATC IN ('W')
AND &PROJECT&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &RTPI&
	   AND &RetailExclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-01-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders without an outside dispatch in Product Groups	Sum of committed due date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPD&
   AND &Exclusions&
   AND ((TYPE in 'N' and STATUS = '55B') or (TYPE in 'T' and STATUS in &STATUSC&) or (TYPE in 'C' and STATUS in &STATUSC& and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
       AND ATC IN ('W')
       AND &PROJECT&
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &SOUNPD&
	   AND &Exclusions&
	   AND ((TYPE in 'N' and STATUS = '55B') or (TYPE in 'T' and STATUS in &STATUSC&) or (TYPE in 'C' and STATUS in &STATUSC& and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))
	       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	       AND ATC IN ('W')
	       AND &PROJECT&
	       AND APPINTV between 0 and 200
	       AND CMPINTV between 0 and 200
	       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in &STATUSC&
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
       AND ATC IN ('W')
AND &PROJECT&
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &RTPD&
	   AND &RetailExclusions&
	       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	       AND STATUS in &STATUSC&
	       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	       AND ATC IN ('W')
	AND &PROJECT&
	       AND APPINTV between 0 and 200
	       AND CMPINTV between 0 and 200
	       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-1-02-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Orders with an outside dispatch in Product Groups.	Sum of committed due date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSSS&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND ATC IN ('W')
AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTSS&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)		
Report Labels:	PR-1-02-2341 Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Orders with an outside dispatch in Product Groups.	Sum of committed due date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPI&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSPI&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND ATC IN ('W')
AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTPI&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-1-02-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Orders with an outside dispatch in Product Groups.	Sum of committed due date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RSPD&
  AND &Exclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND STATUS in &STATUSC&
AND &PROJECT&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &RSPD&
	  AND &Exclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND STATUS in &STATUSC&
	AND &PROJECT&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
  AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND ATC IN ('W')
AND &PROJECT&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &RTPD&
	  AND &RetailExclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-02-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Orders with an outside dispatch in Product Groups.	Sum of committed due date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = Y AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200	**SELECT** **SUM(OFFERED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = Y AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200

UNE (Provisioning)

Report Labels:	PR-1-02-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Orders with an outside dispatch in Product Groups.	Sum of committed due date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
 	
WHERE STATE = '&ST&'
        AND &SOUNPI&
    AND &Exclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND STATUS in &STATUSC&
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
        AND ATC IN ('W')
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	
	WHERE STATE = '&ST&'
	        AND &SOUNPI&
	    AND &Exclusions&
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND STATUS in &STATUSC&
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	        AND ATC IN ('W')
	        AND APPINTV between 0 and 200
	        AND CMPINTV between 0 and 200
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
 	
WHERE STATE = '&ST&'
        AND &RTPI&
    AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND STATUS in &STATUSC&
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
        AND ATC IN ('W')
AND &PROJECT&
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(APPINTV)
	
	WHERE STATE = '&ST&'
	        AND &RTPI&
	    AND &RetailExclusions&
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND STATUS in &STATUSC&
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	        AND ATC IN ('W')
	AND &PROJECT&
	        AND APPINTV between 0 and 200
	        AND CMPINTV between 0 and 200
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-1-02-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

	Average Interval Offered – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Orders with an outside dispatch in Product Groups.	Sum of committed due date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions&
  AND ATC IN ('W')
    AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
  AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
  AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND ((decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (TYPE in 'N' and STATUS <> '55B')) or
 	
(decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
AND ((TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
AND STATUS in ('55B','CAN'))))
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &SOUNPD&
	  AND &Exclusions&
	  AND ATC IN ('W')
	    AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	  AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	  AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND ((decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (TYPE in 'N' and STATUS <> '55B')) or
	
	(decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	AND ((TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	AND STATUS in ('55B','CAN'))))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPD&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND ATC IN ('W')
AND &PROJECT&
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&'
       AND &RTPD&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND ATC IN ('W')
AND &PROJECT&
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

RESALE (PROVISIONING)

Report Labels:	PR-1-03-2110	POTS - Business	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　AND &RSPB& 　AND &Exclusions& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND STATUS in &STATUSC& AND &PROJECT& 　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0 　　AND APPINTV between 0 and 200 　　AND CMPINTV between 0 and 200 　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5	SELECT SUM(APPINTV) WHERE STATE = '&ST&' 　　AND &RSPB& 　AND &Exclusions& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND STATUS in &STATUSC& AND &PROJECT& 　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0 　　AND APPINTV between 0 and 200 　　AND CMPINTV between 0 and 200 　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT	SELECT
COUNT(ORDER_NUM)	SUM(APPINTV)

WHERE STATE = '&ST&'
    AND &RTPB&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
	WHERE STATE = '&ST&'
	    AND &RTPB&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

RESALE (PROVISIONING)		
Report Labels:	PR-1-03-2120	POTS - Residence	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPR&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSPR&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT COUNT(ORDER_NUM)	SELECT SUM(APPINTV)

WHERE STATE = '&ST&'
     AND &RTPR&
   AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
	WHERE STATE = '&ST&'
	     AND &RTPR&
	   AND &RetailExclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

UNE (Provisioning)		

Report Labels:	PR-1-03-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

Average Interval Offered – Dispatch (1-5 Lines) - Loop

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSL&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &SOUNPSL&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPB&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RTPB&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-1-03-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (1-5 Lines) - Platform

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 1 to 5 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
    AND &PROJECT&
    AND &Exclusions&
    AND STATUS in &STATUSC&
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
AND CMPINTV BETWEEN 0 AND 200
    AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null and APPINTV between 0 and 2))
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &SOUNPSP&
	    AND &PROJECT&
	    AND &Exclusions&
	    AND STATUS in &STATUSC&
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
	AND CMPINTV BETWEEN 0 AND 200
	    AND (
	(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPB&
  AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
```

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&'
       AND &RTPB&
  AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) BETWEEN 1 AND 5
```

RESALE (PROVISIONING)

Report Labels:	PR-1-04-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (6-9 Lines)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**
SELECT	**SELECT**
count(order_num)	**SUM(APPINTV)**
WHERE STATE = '&ST&'	WHERE STATE = '&ST&'
AND &RSPS&	AND &RSPS&
AND &Exclusions&	AND &Exclusions&
AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))	AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
AND STATUS in &STATUSC&	AND STATUS in &STATUSC&
AND &PROJECT&	AND &PROJECT&
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
AND APPINTV between 0 and 200	AND APPINTV between 0 and 200
AND CMPINTV between 0 and 200	AND CMPINTV between 0 and 200
AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))	AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)	AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9	AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9
```

```
SELECT
SUM(appintv)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9
```

UNE (Provisioning)

Report Labels:	PR-1-04-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (6-9 Lines) - Loop

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPSL&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &SOUNPSL&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9
	SELECT
	SUM(appintv)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

UNE (Provisioning)

Report Labels:	PR-1-04-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (6-9 Lines) - Platform

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 6 to 9 lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPSP&
     AND &PROJECT&
     AND &Exclusions&
     AND STATUS in &STATUSC&
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9
  AND CMPINTV between 0 and 200
     AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null and APPINTV between 0 and 2))
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &SOUNPSP&
	     AND &PROJECT&
	     AND &Exclusions&
	     AND STATUS in &STATUSC&
	     AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9
	  AND CMPINTV between 0 and 200
	     AND (
	(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
   AND &RetailExclusions&
         AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND STATUS in &STATUSC&
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
         AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

SELECT
SUM(appintv)
WHERE STATE = '&ST&'
        AND &RTPS&
   AND &RetailExclusions&
         AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
        AND STATUS in &STATUSC&
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
         AND (INWARD_QTY+CHNG_QTY) BETWEEN 6 AND 9

RESALE (PROVISIONING)

Report Labels:	PR-1-05-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered - Dispatch (>= 10lines)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPS&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) > 9
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	    AND &RSPS&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) > 9

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) > 9
	SELECT
	SUM(appintv)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) > 9

UNE (Provisioning)

Report Labels:	PR-1-05-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (>= 10 Lines) - Loop

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
 COUNT(ORDER_NUM)
 WHERE STATE = '&ST&'
    AND &SOUNPSL&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) > 9
	SELECT
	 SUM(APPINTV)
	 WHERE STATE = '&ST&'
	    AND &SOUNPSL&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) > 9

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
 COUNT(ORDER_NUM)
 WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND STATUS in &STATUSC&
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (INWARD_QTY+CHNG_QTY) > 9
	SELECT
	 SUM(appintv)
	 WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUSC&
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (INWARD_QTY+CHNG_QTY) > 9

UNE (Provisioning)

Report Labels:	PR-1-05-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Dispatch (>= 10 Lines) - Platform

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.	Sum of committed due date less application date for POTS Orders with an outside dispatch in Product Groups for orders with 10 or more lines.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &SOUNPSP&
        AND &PROJECT&
        AND &Exclusions&
        AND STATUS in &STATUSC&
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND (INWARD_QTY+CHNG_QTY) > 9
     AND CMPINTV between 0 and 200
        AND (
((TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
         AND ATC = 'W'
         AND APPINTV between 0 and 200)
      OR
 (TYPE = 'R'
        AND PON IS NOT NULL
        AND NVL(APPINTV,0) IN (0,1,2))
)
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	        AND &SOUNPSP&
	        AND &PROJECT&
	        AND &Exclusions&
	        AND STATUS in &STATUSC&
	        AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND (INWARD_QTY+CHNG_QTY) > 9
	     AND CMPINTV between 0 and 200
	        AND (
	((TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	         AND ATC = 'W'
	         AND APPINTV between 0 and 200)
	      OR
	 (TYPE = 'R'
	        AND PON IS NOT NULL
	        AND NVL(APPINTV,0) IN (0,1,2))
	)

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) > 9
```

```
SELECT
SUM(appintv)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
       AND STATUS in  &STATUSC&
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (INWARD_QTY+CHNG_QTY) > 9
```

RESALE (PROVISIONING)

Report Labels:	PR-1-06-2210	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

Average Interval Offered – DS0

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Special Services orders for DS0 services.	Sum of committed due date less application date for Special Services orders for DS0 services.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RSSS&
   AND &Exclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND STATUS in &STATUSC&
AND &PROJECT&
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND &DS0&
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	      AND &RSSS&
	   AND &Exclusions&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND STATUS in &STATUSC&
	AND &PROJECT&
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	       AND &DS0&

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTSS&
   AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND STATUS in &STATUSC&
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND &DS0&
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	      AND &RTSS&
	   AND &RetailExclusions&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND STATUS in &STATUSC&
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND ATC IN ('W')
	AND &PROJECT&
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	       AND &DS0&

UNE (Provisioning)

Report Labels:	PR-1-06-3210	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – DS0

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Special Services orders for DS0 services.	Sum of committed due date less application date for Special Services orders for DS0 services.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNSS&
   AND &Exclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND &DS0&
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &SOUNSS&
	   AND &Exclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND ATC IN ('W')
	     AND &PROJECT&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND &DS0&

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTSS&
   AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND &DS0&
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	     AND &RTSS&
	   AND &RetailExclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND &DS0&

RESALE (PROVISIONING)

Report Labels:	PR-1-07-2211	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – DS1

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Special Services orders for DS1 services.	Sum of committed due date less application date for Special Services orders for DS1 services.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE ='&ST&'
     AND &RSSS&
   AND &Exclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND STATUS in &STATUSC&
AND &PROJECT&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND &DS1&
	SELECT
	SUM(APPINTV)
	WHERE STATE ='&ST&'
	     AND &RSSS&
	   AND &Exclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY>0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND STATUS in &STATUSC&
	AND &PROJECT&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND &DS1&

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTSS&
   AND &RetailExclusions&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND STATUS in &STATUSC&
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND &DS0&
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&'
	      AND &RTSS&
	   AND &RetailExclusions&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND STATUS in &STATUSC&
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND &DS0&

UNE (Provisioning)

Report Labels:	PR-1-07-3211	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – DS1

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Special Services orders for DS1 services.	Sum of committed due date less application date for Special Services orders for DS1 services.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = DS1 AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200	**SELECT** **SUM(OFFERED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = DS1 AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200

RESALE (PROVISIONING)

Report Labels:	PR-1-08-2213	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – DS3

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Special Services orders for DS3 services.	Sum of committed due date less application date for Special Services orders for DS3 services.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE &RSSS&
  AND &Exclusions&
    AND STATE = '&ST&'
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND STATUS in &STATUSC&
AND &PROJECT&
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND &DS3&
	SELECT
	SUM(APPINTV)
	WHERE &RSSS&
	  AND &Exclusions&
	    AND STATE = '&ST&'
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND STATUS in &STATUSC&
	AND &PROJECT&
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND &DS3&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE &RTSS&
  AND &RetailExclusions&
    AND STATE = '&ST&'
    AND STATUS in &STATUSC&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND &DS3&
	SELECT
	SUM(APPINTV)
	WHERE &RTSS&
	  AND &RetailExclusions&
	    AND STATE = '&ST&'
	    AND STATUS in &STATUSC&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND &DS3&

UNE (Provisioning)

Report Labels:	PR-1-08-3213	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – DS3

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of Special Services orders for DS3 services.	Sum of committed due date less application date for Special Services orders for DS3 services.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = DS3 AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200	**SELECT** **SUM(OFFERED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = DS3 AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200

UNE (Provisioning)

Report Labels:	PR-1-09-3510	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total - EEL

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = EEL AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200	**SELECT** **SUM(OFFERED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = EEL AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200

UNE (Provisioning)

Report Labels:	PR-1-09-3530	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

	Average Interval Offered – Total - IOF

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = IOF AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200	**SELECT** **SUM(OFFERED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('C', 'N') AND PRODUCT_TYPE = IOF AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 200

TRUNKS (Aggregate)

Report Labels:	PR-1-09-5020	PROVISIONING		Parity with IXC / FGD

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Total <= 192 Forecasted Trunks

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group orders.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C AND CREATE_CDDD_INTERVAL <= 18 OR (ORDER_STATUS = L AND SAFE_OFFERED_INTERVAL <> NULL))	SELECT SUM(SAFE_OFFERED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C AND CREATE_CDDD_INTERVAL <= 18 OR (ORDER_STATUS = L AND SAFE_OFFERED_INTERVAL <> NULL))

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C AND CREATE_CDDD_INTERVAL <= 18 OR (ORDER_STATUS = L AND SAFE_OFFERED_INTERVAL <> NULL))	SELECT SUM(SAFE_OFFERED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND (ORDER_STATUS = C AND CREATE_CDDD_INTERVAL <= 18 OR (ORDER_STATUS = L AND SAFE_OFFERED_INTERVAL <> NULL))

TRUNKS (Aggregate)

Report Labels:	PR-1-09-5030	PROVISIONING	Parity with IXC / FGD

Guidelines: PR-1 - Average Interval Offered

Average Interval Offered – Total > 192 Forecasted & Unforecasted

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group orders.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND NOT (PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y) AND (ORDER_STATUS = C AND CREATE_CDDD_INTERVAL <= 18 OR (ORDER_STATUS = L AND SAFE_OFFERED_INTERVAL <> NULL))	SELECT SUM(SAFE_OFFERED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND NOT (PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y) AND (ORDER_STATUS = C AND CREATE_CDDD_INTERVAL <= 18 OR (ORDER_STATUS = L AND SAFE_OFFERED_INTERVAL <> NULL))

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**

RESALE (PROVISIONING)

Report Labels:	PR-1-10-2103	POTS & Complex Aggregate	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &RTSSDisc&
    AND STATUS in &STATUSC&
      AND TYPE IN ('D','F')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions&
    AND STATUS in &STATUSC&
    AND (TYPE in 'C' AND SELLER_TYPE = '1'   and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
	SELECT
	 SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &RTSSDisc&
	    AND STATUS in &STATUSC&
	      AND TYPE IN ('D','F')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &RTSS&
	  AND &RetailExclusions&
	    AND STATUS in &STATUSC&
	    AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(ATC,0) not in ('S','X')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
       AND &RTSSDisc&
     AND STATUS in  &STATUSC&
         AND TYPE IN ('D','F')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(PO
WER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
     AND &RTSS&
  AND &RetailExclusions&
     AND STATUS in  &STATUSC&
     AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
```

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
       AND &RTSSDisc&
     AND STATUS in  &STATUSC&
         AND TYPE IN ('D','F')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
     AND &RTSS&
  AND &RetailExclusions&
     AND STATUS in  &STATUSC&
     AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
```

RESALE (PROVISIONING)

Report Labels:	PR-1-10-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &RSSSDisc&
  AND &Exclusions&
    AND STATUS in &STATUSC&
    AND &PROJECTdisc&
      AND TYPE IN ('D','F')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions&
    AND STATUS in &STATUSC&
    AND &PROJECT&
       AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(ATC,0) not in ('S','X')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &RSSSDisc&
	  AND &Exclusions&
	    AND STATUS in &STATUSC&
	    AND &PROJECTdisc&
	      AND TYPE IN ('D','F')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &RSSS&
	  AND &Exclusions&
	    AND STATUS in &STATUSC&
	    AND &PROJECT&
	       AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	AND &RTSSDisc&
	AND STATUS in &STATUSC&
	AND TYPE IN ('D','F')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	AND APPINTV between 0 and 1
	AND CMPINTV between 0 and 200
	AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	FROM &DATAPATH&
	WHERE STATE = '&ST&'
	AND &RTSS&
	AND &RetailExclusions&
	AND STATUS in &STATUSC&
	AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	AND APPINTV between 0 and 1
	AND CMPINTV between 0 and 200
	AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND NVL(ATC,0) not in ('S','X')

UNE (Provisioning)

Report Labels:	PR-1-10-3133	POTS & Complex Aggregate	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &SOUNPDisc&
  AND &Exclusions&
     AND STATUS in &STATUSC&
    AND &PROJECT&
    AND TYPE IN ('D','F')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &SOUNP&
  AND &Exclusions&
    AND STATUS in &STATUSC&
    AND &PROJECT&
    AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
	SELECT
	 SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &SOUNPDisc&
	  AND &Exclusions&
	     AND STATUS in &STATUSC&
	    AND &PROJECT&
	    AND TYPE IN ('D','F')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &SOUNP&
	  AND &Exclusions&
	    AND STATUS in &STATUSC&
	    AND &PROJECT&
	    AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	AND &RTPDisc&
	AND STATUS in &STATUSC&
	AND TYPE IN ('D','F')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	AND APPINTV between 0 and 1
	AND CMPINTV between 0 and 200
	AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	FROM &DATAPATH&
	WHERE STATE = '&ST&'
	AND &RTP&
	AND &RetailExclusions&
	AND STATUS in &STATUSC&
	AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	AND APPINTV between 0 and 1
	AND CMPINTV between 0 and 200
	AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND NVL(ATC,0) not in ('S','X')

UNE (Provisioning)

Report Labels: | PR-1-10-3200 | Special Services Provisioning | Parity with VZ Retail

Guidelines: | PR-1 - Average Interval Offered

Average Interval Offered – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator: | **Numerator:**

Count of orders for product group. | Sum of committed due date less application date for product group no dispatch disconnect (D & F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator

```
SELECT
COUNT(*)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT = D
AND  PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')
AND  DISPATCH_YN = N
AND  W_CODED_YN = Y
AND  ASR_STATUS = C
AND  OFFERED_INTERVAL <= 2
```

Numerator

```
SELECT
SUM(OFFERED_INTERVAL)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT = D
AND  PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')
AND  DISPATCH_YN = N
AND  W_CODED_YN = Y
AND  ASR_STATUS = C
AND  OFFERED_INTERVAL <= 2
```

RESALE (PROVISIONING)

Report Labels:	PR-1-11-2103	POTS & Complex Aggregate		Parity with VZ Retail
Guidelines:	PR-1 - Average Interval Offered			
	Average Interval Offered – Disconnects – Dispatch			

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
        AND &SOUNPDisc&
    AND &Exclusions&
        AND STATUS in &STATUSC&
        AND &PROJECT&
        AND TYPE IN ('D','F')
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
        AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
    FROM &DATAPATH&
     WHERE STATE = '&ST&'
        AND &SOUNP&
    AND &Exclusions&
        AND STATUS in &STATUSC&
        AND &PROJECT&
        AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
        AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND NVL(ATC,0) not in ('S','X')
	SELECT
	 SUM(CMPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	        AND &SOUNPDisc&
	    AND &Exclusions&
	        AND STATUS in &STATUSC&
	        AND &PROJECT&
	        AND TYPE IN ('D','F')
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	        AND APPINTV between 0 and 1
	        AND CMPINTV between 0 and 200
	        AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),
	SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	    FROM &DATAPATH&
	     WHERE STATE = '&ST&'
	        AND &SOUNP&
	    AND &Exclusions&
	        AND STATUS in &STATUSC&
	        AND &PROJECT&
	        AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	        AND APPINTV between 0 and 1
	        AND CMPINTV between 0 and 200
	        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND NVL(ATC,0) not in ('S','X')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
       AND &RTPDisc&
       AND STATUS in  &STATUSC&
       AND TYPE IN ('D','F')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 1
       AND CMPINTV between 0 and 200
       AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(PO
WER(APPINTV,2)) C
  FROM &DATAPATH&
    WHERE STATE = '&ST&'
       AND &RTP&
  AND &RetailExclusions&
       AND STATUS in  &STATUSC&
       AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 1
       AND CMPINTV between 0 and 200
       AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND NVL(ATC,0) not in ('S','X')
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
       AND &RTPDisc&
       AND STATUS in  &STATUSC&
       AND TYPE IN ('D','F')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 1
       AND CMPINTV between 0 and 200
       AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(APPINTV,2)) C
  FROM &DATAPATH&
    WHERE STATE = '&ST&'
       AND &RTP&
  AND &RetailExclusions&
       AND STATUS in  &STATUSC&
       AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 1
       AND CMPINTV between 0 and 200
       AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND NVL(ATC,0) not in ('S','X')
```

RESALE (PROVISIONING)		
Report Labels:	PR-1-11-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file: Service Order Record Data Layout		
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text	
Formula For:	CLEC	

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &RSSSDisc&
  AND &Exclusions&
        AND STATUS in &STATUSC&
    AND TYPE IN ('D','F')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions&
        AND STATUS in &STATUSC&
    AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND NVL(ATC,0) not in ('S','X')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &RSSSDisc&
	  AND &Exclusions&
	        AND STATUS in &STATUSC&
	    AND TYPE IN ('D','F')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &RSSS&
	  AND &Exclusions&
	        AND STATUS in &STATUSC&
	    AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	  AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout		
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text	
Formula For:	VERIZON	

Denominator	**Numerator**

```
SELECT
count(order_num)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTSSDisc&
        AND STATUS in  &STATUSC&
        AND TYPE IN ('D','F')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(PO
WER(APPINTV,2)) C
   FROM &DATAPATH&
     WHERE STATE = '&ST&'
        AND &RTSS&
   AND &RetailExclusions&
        AND STATUS in  &STATUSC&
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND NVL(ATC,0) not in ('S','X')
```

```
SELECT
SUM(APPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTSSDisc&
        AND STATUS in  &STATUSC&
        AND TYPE IN ('D','F')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(APPINTV,2)) C
   FROM &DATAPATH&
     WHERE STATE = '&ST&'
        AND &RTSS&
   AND &RetailExclusions&
        AND STATUS in  &STATUSC&
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND NVL(ATC,0) not in ('S','X')
```

UNE (Provisioning)

Report Labels:	PR-1-11-3133	POTS & Complex Aggregate	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered
	Average Interval Offered – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(APPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &SOUNPDisc&
  AND &Exclusions&
    AND STATUS in &STATUSC&
    AND &PROJECT&
    AND TYPE IN ('D','F')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &SOUNP&
  AND &Exclusions&
    AND STATUS in &STATUSC&
    AND &PROJECT&
    AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &SOUNPDisc&
	  AND &Exclusions&
	    AND STATUS in &STATUSC&
	    AND &PROJECT&
	    AND TYPE IN ('D','F')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &SOUNP&
	  AND &Exclusions&
	    AND STATUS in &STATUSC&
	    AND &PROJECT&
	    AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(ATC,0) not in ('S','X')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

	SELECT
	SUM(APPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	AND &RTPDisc&
	AND STATUS in &STATUSC&
	AND TYPE IN ('D','F')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	AND APPINTV between 0 and 1
	AND CMPINTV between 0 and 200
	AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(APPINTV),SUM(APPINTV)/COUNT(ORDER_NUM),SUM(POWER(APPINTV,2)) C
	FROM &DATAPATH&
	WHERE STATE = '&ST&'
	AND &RTP&
	AND &RetailExclusions&
	AND STATUS in &STATUSC&
	AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	AND APPINTV between 0 and 1
	AND CMPINTV between 0 and 200
	AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND NVL(ATC,0) not in ('S','X')

UNE (Provisioning)

Report Labels:	PR-1-11-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-1 - Average Interval Offered

Average Interval Offered – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for product group.	Sum of committed due date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT = D AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP') AND DISPATCH_YN = Y AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 2	**SELECT** **SUM(OFFERED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT = D AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP') AND DISPATCH_YN = Y AND W_CODED_YN = Y AND ASR_STATUS = C AND OFFERED_INTERVAL <= 2

Guidelines For: PR-2 Average Interval Completed

C2C Guideline:

Definition:	POTS and Specials: The average number of business days between order application date and completion date. The application date is the date that a valid service request is received. All orders received after the "cut-off" time shown in the BA Product Interval Guide are considered received the next business day at 8:00 AM. The "cut-off" time for a CLEC order for a service will be the same as the "cut-off" time for a BA Retail order for the analogous BA Retail service. Orders sent by fax are considered received 24 hours later. Coordinated Cut-over (Hot Cut) Loop orders are considered complete upon acceptance by CLEC. However, if a CLEC is not ready on the due date to test and accept, BA will complete the order. (Any problems with the loop subsequent to this completion should be entered into RETAS as a trouble. If the trouble cannot be entered, due to order processing, the CLEC should call into the BA center (RCCC) where the trouble will be tracked. CLECs should provide serial number to BA at turn-up for documentation.) Trunks: The average amount of time in business days between date of receipt of a valid Access Service Request ("ASR") (received date restarted for each supplement) (application date) and date order is completed and customer is notified. Measures service orders completed between the measured dates.
Performance Standard:	Metrics PR-2-01 through 11 (except PR-2-09, UNE IOF and EEL): Parity with BA Retail. Metric PR-2-09, UNE IOF and EEL: Not greater than applicable interval stated in BA Product Interval Guide.(footnote 24) Metrics PR-2-13 through 17: No standard.
Exclusions:	BA Test Orders Orders where customers request a due date that is greater than or less than the standard available appointment interval (X or S Appointment Code). Bell Atlantic Administrative orders. Orders with invalid intervals (Negative Intervals or intervals over 200 business days - indicative of typographical error). Additional Segments on orders (parts of a whole order are included in the whole). Orders that are not complete. (Orders are included in the month that they are complete). Suspend for non-payment and associated restore orders. Orders completed late due to any end user or CLEC caused delay. Trunks: Excludes projects, reciprocal trunks from BA to the CLEC, and new connect orders for CLECs initially establishing service in a BA central office.
Report Dimensions:	BA Retail CLEC Aggregate CLEC Specific BA Affiliate Aggregate BA Affiliate Specific
Geography:	POTS, Complex, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials, IOF and EEL: State Trunks: State

24 The BA Product Interval Guide is set out on BA's Web Page at http://www.BellAtlantic.com/wholesale/html/cd_supp_document.htm.

RESALE (PROVISIONING)

Report Labels:	PR-2-01-2110	POTS - Business	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

---

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
     AND &RSPB&
  AND &Exclusions&
AND &PROJECT&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	     AND &RSPB&
	  AND &Exclusions&
	AND &PROJECT&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
   AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
   AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

RESALE (PROVISIONING)		

Report Labels:	PR-2-01-2120	POTS - Residence	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
       AND &RSPR&
   AND &Exclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	       AND &RSPR&
	   AND &Exclusions&
	AND &PROJECT&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
 	
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPR&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT
SUM(CMPINTV)
 	
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPR&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-2-01-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　 AND &RSSS& 　 AND &Exclusions& AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　 AND &RSSS& 　 AND &Exclusions& AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND STATUS in &STATUS&
        AND &RTSS&
    AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
        AND STATUS in &STATUS&
        AND &RTSS&
    AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

RESALE (PROVISIONING)

Report Labels:	PR-2-01-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RSPI&
  AND &Exclusions&
AND &PROJECT&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RSPI&
	  AND &Exclusions&
	AND &PROJECT&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPI&
    AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPI&
    AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

RESALE (PROVISIONING)

Report Labels:	PR-2-01-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RSPD&
  AND &Exclusions&
AND &PROJECT&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RSPD&
	  AND &Exclusions&
	AND &PROJECT&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPD&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPD&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

UNE (Provisioning)

Report Labels:	PR-2-01-3111	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

	Average Interval Completed – Total No Dispatch - Hot Cut Loop

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
   AND STATUS in &STATUS&
   AND &SOUNPSLH&
  AND &Exclusions&
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
   and atc in ('W')
   AND &PROJECT&
   AND APPINTV between 0 and 200
   AND CMPINTV between 0 and 200
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	   AND STATUS in &STATUS&
	   AND &SOUNPSLH&
	  AND &Exclusions&
	   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	   and atc in ('W')
	   AND &PROJECT&
	   AND APPINTV between 0 and 200
	   AND CMPINTV between 0 and 200
	   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
   AND STATUS in &STATUS&
   AND &RTPB&
  AND &RetailExclusions&
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
   AND APPINTV between 0 and 200
   AND CMPINTV between 0 and 200
   AND ATC IN ('W')
AND &PROJECT&
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	   AND STATUS in &STATUS&
	   AND &RTPB&
	  AND &RetailExclusions&
	   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	   AND APPINTV between 0 and 200
	   AND CMPINTV between 0 and 200
	   AND ATC IN ('W')
	AND &PROJECT&
	   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-2-01-3122	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

Average Interval Completed – Total No Dispatch - Other (Switch & INP)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &SOUNPSO&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &SOUNPSO&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPB&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPB&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-2-01-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

	Average Interval Completed – Total No Dispatch - Platform

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &SOUNPSP&
  AND &Exclusions&
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND CMPINTV BETWEEN 0 AND 200
    AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null and APPINTV between 0 and 2))
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &SOUNPSP&
	  AND &Exclusions&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND CMPINTV BETWEEN 0 AND 200
	    AND (
	(ATC IN ('W') AND APPINTV between 0 and 200 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and APPINTV between 0 and 2))

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND STATUS in &STATUS&
        AND &RTPB&
    AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&'
        AND STATUS in &STATUS&
        AND &RTPB&
    AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

UNE (Provisioning)

Report Labels:	PR-2-01-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = N AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200	SELECT SUM(COMPLETED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = N AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200

UNE (Provisioning)

Report Labels:	PR-2-01-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPI&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPI&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPI&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPI&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-2-01-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total No Dispatch

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for Orders without an outside dispatch in Product Groups	Sum of completion date less application date for Orders without an outside dispatch in Product Groups

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &SOUNPD&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &SOUNPD&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPD&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPD&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-2-02-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders with an outside dispatch in Product Groups.	Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RSSS&
  AND &Exclusions&
AND &PROJECT&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RSSS&
	  AND &Exclusions&
	AND &PROJECT&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTSS&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTSS&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-2-02-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders with an outside dispatch in Product Groups.	Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RSPI&
   AND &Exclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	      AND &RSPI&
	   AND &Exclusions&
	AND &PROJECT&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPI&
   AND &RetailExclusions&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	      AND &RTPI&
	   AND &RetailExclusions&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND ATC IN ('W')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-2-02-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail
Guidelines:	PR-2 - Average Completed Interval		
	Average Interval Completed – Total Dispatch		

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for Orders with an outside dispatch in Product Groups.	Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RSPD& 　AND &Exclusions& AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RSPD& 　AND &Exclusions& AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RTPD& 　AND &RetailExclusions& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND ATC IN ('W') 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RTPD& 　AND &RetailExclusions& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND ATC IN ('W') 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-2-02-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines: | PR-2 - Average Completed Interval

Average Interval Completed – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders with an outside dispatch in Product Groups.	Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = Y AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200	SELECT SUM(COMPLETED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND DISPATCH_YN = Y AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200

UNE (Provisioning)

Report Labels:	PR-2-02-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders with an outside dispatch in Product Groups.	Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &SOUNPI&
    AND &PROJECT&
  AND &Exclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &SOUNPI&
	    AND &PROJECT&
	  AND &Exclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPI&
  AND &RetailExclusions&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPI&
	  AND &RetailExclusions&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-2-02-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Total Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Orders with an outside dispatch in Product Groups.	Sum of completion date less application date for Orders with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &SOUNPD&
   AND &Exclusions&
       AND &PROJECT&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	       AND STATUS in &STATUS&
	       AND &SOUNPD&
	   AND &Exclusions&
	       AND &PROJECT&
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	       AND APPINTV between 0 and 200
	       AND CMPINTV between 0 and 200
	       AND ATC IN ('W')
	       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPD&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	       AND STATUS in &STATUS&
	       AND &RTPD&
	   AND &RetailExclusions&
	       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	       AND APPINTV between 0 and 200
	       AND CMPINTV between 0 and 200
	       AND ATC IN ('W')
	       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-2-03-2110	POTS - Business	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.	Sum of completion date less application date for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RSPB&
  AND &Exclusions&
AND &PROJECT&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
group by order_num,entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RSPB&
	  AND &Exclusions&
	AND &PROJECT&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
	group by order_num,entity, type, cmpintv

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPB&
   AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPB&
   AND &RetailExclusions&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

RESALE (PROVISIONING)

Report Labels:	PR-2-03-2120	POTS - Residence	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Dispatch (1-5 Lines)

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.	Sum of completion date less application date for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RSPR&
   AND &Exclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	      AND &RSPR&
	   AND &Exclusions&
	AND &PROJECT&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 200
	      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
	group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPR&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPR&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

UNE (Provisioning)

Report Labels:	PR-2-03-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

Average Interval Completed – Dispatch (1-5 Lines) - Loop

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.	Sum of completion date less application date for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &SOUNPSL&
   AND &Exclusions
     AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND &SOUNPSL&
	   AND &Exclusions
	     AND &PROJECT&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
	group by order_num, entity, type, cmpintv

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

UNE (Provisioning)

Report Labels:	PR-2-03-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

Average Interval Completed – Dispatch (1-5 Lines) - Platform

Result: (Numerator / Denominator)

Denominator: **Numerator:**

Count of orders for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Sum of completion date less application date for POTS Orders with 1 to 5 lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &SOUNPSP&
AND &PROJECT&
   AND &Exclusions&
       AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null and APPINTV between 0 and 2))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
       AND CMPINTV between 0 and 200
         AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	      AND &SOUNPSP&
	AND &PROJECT&
	   AND &Exclusions&
	       AND (
	(ATC IN ('W') AND APPINTV between 0 and 200 AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and APPINTV between 0 and 2))
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	       AND CMPINTV between 0 and 200
	         AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1 AND 5
	group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPB&
   AND &RetailExclusions&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 1
AND 5
group by order_num, entity, type, cmpintv
```

RESALE (PROVISIONING)

Report Labels:	PR-2-04-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

	Average Interval Completed - Dispatch (6-9 Lines)

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups	Sum of completion date less application date for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RSPS&
  AND &Exclusions&
AND &PROJECT&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RSPS&
	  AND &Exclusions&
	AND &PROJECT&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9
	group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
   AND &RetailExclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
   AND &RetailExclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

UNE (Provisioning)

Report Labels:	PR-2-04-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (6-9 Lines) - Loop

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups	Sum of completion date less application date for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &SOUNPSL&
   AND &Exclusions&
     AND &PROJECT&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND &SOUNPSL&
	   AND &Exclusions&
	     AND &PROJECT&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9
	group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
   AND &RetailExclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
   AND &RetailExclusions&
AND &PROJECT&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

UNE (Provisioning)

Report Labels:	PR-2-04-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed - Dispatch (6-9 Lines) - Platform

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups	Sum of completion date less application date for POTS Orders with 6 to 9 lines with an outside dispatch in Product Groups.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
   AND STATUS in &STATUS&
   AND &SOUNPSP&
  AND &Exclusions&
   AND &PROJECT&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
   AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND
   (
(TYPE IN ('N','T') or (TYPE = 'C'
  AND (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)
  AND (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))
    AND ATC = 'W'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200)
   OR
  (TYPE = 'R'
    AND PON IS NOT NULL
    AND NVL(APPINTV,0) IN (0,1,2))
)
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	   AND STATUS in &STATUS&
	   AND &SOUNPSP&
	  AND &Exclusions&
	   AND &PROJECT&
	   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	   AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND
	   (
	(TYPE IN ('N','T') or (TYPE = 'C'
	  AND (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0)
	  AND (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))
	    AND ATC = 'W'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200)
	   OR
	  (TYPE = 'R'
	    AND PON IS NOT NULL
	    AND NVL(APPINTV,0) IN (0,1,2))
	)
	 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6 AND 9
	group by order_num, entity, type, cmpintv

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
   AND &RetailExclusions&
AND &PROJECT&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
   AND &RetailExclusions&
AND &PROJECT&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) BETWEEN 6
AND 9
group by order_num, entity, type, cmpintv
```

RESALE (PROVISIONING)

Report Labels:	PR-2-05-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed - Dispatch (>= 10 Lines)

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.	Sum of completion date less application date for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &RSPS&
   AND &Exclusions
AND &PROJECT&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND &RSPS&
	   AND &Exclusions
	AND &PROJECT&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200
	     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 having sum(to_number(inward_qty+CHNG_QTY)) > 9
	group by order_num, entity, type, cmpintv

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
    AND &RetailExclusions
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
    AND &RetailExclusions
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

UNE (Provisioning)

Report Labels:	PR-2-05-3112	POTS - Provisioning	Parity with VZ Retail
Guidelines:	PR-2 - Average Completed Interval		
	Average Interval Completed - Dispatch (>= 10 Lines) - Loop		

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.	Sum of completion date less application date for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
        AND STATUS in &STATUS&
        AND &SOUNPSL&
    AND &Exclusions
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
        AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	        AND STATUS in &STATUS&
	        AND &SOUNPSL&
	    AND &Exclusions
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	        AND APPINTV between 0 and 200
	        AND CMPINTV between 0 and 200
	        AND ATC IN ('W')
	        AND &PROJECT&
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 having sum(to_number(inward_qty+CHNG_QTY)) > 9
	group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPS&
    AND &RetailExclusions
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &RTPS&
    AND &RetailExclusions
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
        AND APPINTV between 0 and 200
        AND CMPINTV between 0 and 200
        AND ATC IN ('W')
AND &PROJECT&
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

UNE (Provisioning)

Report Labels:	PR-2-05-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed - Dispatch (>= 10 Lines) - Platform

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.	Sum of completion date less application date for POTS Orders with 10 or more lines with an outside dispatch in Product Groups.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &SOUNPSP&
  AND &Exclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
    (
  (TYPE IN ('N','T') or (TYPE =
    AND (OUT_QTY=0 or INWARD_QTY>0
CHNG_QTY>0)
    AND (OUTWARD_CKL=0 or INWARD_CKL>0
CHNG_CKL>0))
      AND ATC = 'W'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200)
   OR
  (TYPE = 'R'
    AND PON IS NOT NULL
    AND NVL(APPINTV,0) IN (0,1,2))
 	
having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
	SELECT
	sum(min(cmpintv))
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &SOUNPSP&
	  AND &Exclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND
	    (
	  (TYPE IN ('N','T') or (TYPE =
	    AND (OUT_QTY=0 or INWARD_QTY>0
	CHNG_QTY>0)
	    AND (OUTWARD_CKL=0 or INWARD_CKL>0
	CHNG_CKL>0))
	      AND ATC = 'W'
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 200)
	   OR
	  (TYPE = 'R'
	    AND PON IS NOT NULL
	    AND NVL(APPINTV,0) IN (0,1,2))
	
	having sum(to_number(inward_qty+CHNG_QTY)) > 9
	group by order_num, entity, type, cmpintv

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

```
SELECT
sum(count(order_num))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
    AND &RetailExclusions
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

```
SELECT
sum(min(cmpintv))
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND &RTPS&
    AND &RetailExclusions
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0
or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0
or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 having sum(to_number(inward_qty+CHNG_QTY)) > 9
group by order_num, entity, type, cmpintv
```

RESALE (PROVISIONING)

Report Labels:	PR-2-06-2210	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed - DSO

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Special Services DS0 Orders	Sum of completion date less application date for Special Services DS0 Orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RSSS& 　AND &Exclusions AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　　AND &DS0&	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RSSS& 　AND &Exclusions AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　　AND &DS0&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RTSS& 　AND &RetailExclusions AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND ATC IN ('W') 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　　AND &DS0&	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　　AND STATUS in &STATUS& 　　　AND &RTSS& 　AND &RetailExclusions AND &PROJECT& 　　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　　AND APPINTV between 0 and 200 　　　AND CMPINTV between 0 and 200 　　　AND ATC IN ('W') 　　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　　AND &DS0&

UNE (Provisioning)

Report Labels:	PR-2-06-3210	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed - DS0

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Special Services DS0 Orders	Sum of completion date less application date for Special Services DS0 Orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

RESALE (PROVISIONING)

Report Labels:	PR-2-07-2211	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – DS1

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Special Services DS1 Orders.	Sum of completion date less application date for Special Services DS1 Orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RSSS&
  AND &Exclusions
AND &PROJECT&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND &DS1&
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RSSS&
	  AND &Exclusions
	AND &PROJECT&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND &DS1&

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTSS&
  AND &RetailExclusions
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&test_sellers&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND &DS1&
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTSS&
	  AND &RetailExclusions
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 200
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&test_sellers&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND &DS1&

UNE (Provisioning)

Report Labels:	PR-2-07-3211	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – DS1

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Special Services DS1 Orders.	Sum of completion date less application date for Special Services DS1 Orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = DS1 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200	**SELECT** **SUM(COMPLETED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = DS1 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200

RESALE (PROVISIONING)

Report Labels:	PR-2-08-2213	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – DS3

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders for Special Services DS3 Orders.	Sum of completion date less application date for Special Services DS3 Orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　AND STATUS in &STATUS& 　　AND &RSSS& 　AND &Exclusions AND &PROJECT& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　AND APPINTV between 0 and 200 　　AND CMPINTV between 0 and 200 　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　AND &DS3&	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　AND STATUS in &STATUS& 　　AND &RSSS& 　AND &Exclusions AND &PROJECT& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　AND APPINTV between 0 and 200 　　AND CMPINTV between 0 and 200 　　AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2)) 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　AND &DS3&

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' 　　AND STATUS in &STATUS& 　　AND &RTSS& 　AND &RetailExclusions 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　AND APPINTV between 0 and 200 　　AND CMPINTV between 0 and 200 　　AND ATC IN ('W') AND &PROJECT& 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　AND &DS3&	SELECT SUM(CMPINTV) WHERE STATE = '&ST&' 　　AND STATUS in &STATUS& 　　AND &RTSS& 　AND &RetailExclusions 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　AND NVL(CISR_MAC,1) NOT LIKE 'S%' 　　AND APPINTV between 0 and 200 　　AND CMPINTV between 0 and 200 　　AND ATC IN ('W') AND &PROJECT& 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') 　　AND &DS3&

UNE (Provisioning)

Report Labels:	PR-2-08-3213	Special Services Provisioning	Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed – DS3

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for Special Services DS3 Orders.	Sum of completion date less application date for Special Services DS3 Orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = DS3 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200	**SELECT** **SUM(COMPLETED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = DS3 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200

UNE (Provisioning)

Report Labels: | PR-2-09-3510 | Special Services Provisioning | Not greater than applicable interval stated in VZ Product Interval Guide

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed – EEL

Result: (Numerator / Denominator)

Denominator:

Count of orders for orders within product groups.

Numerator:

Sum of completion date less application date for orders within product groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator

```
SELECT
COUNT(*)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT IN ('N', 'C')
AND  PRODUCT_TYPE = EEL
AND  NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')
AND  W_CODED_YN = Y
AND  ASR_STATUS = C
AND  COMPLETED_INTERVAL <= 200
```

Numerator

```
SELECT
SUM(COMPLETED_INTERVAL)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT IN ('N', 'C')
AND  PRODUCT_TYPE = EEL
AND  NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')
AND  W_CODED_YN = Y
AND  ASR_STATUS = C
AND  COMPLETED_INTERVAL <= 200
```

UNE (Provisioning)

| Report Labels: | PR-2-09-3530 | Special Services Provisioning | Not greater than applicable interval stated in VZ Product Interval Guide |

Guidelines: | PR-2 - Average Completed Interval

Average Interval Completed – IOF

Result: (Numerator / Denominator)

Denominator:

Count of orders for orders within product groups.

Numerator:

Sum of completion date less application date for orders within product groups.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator

```
SELECT
COUNT(*)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT IN ('N', 'C')
AND  PRODUCT_TYPE = IOF
AND  NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')
AND  W_CODED_YN = Y
AND  ASR_STATUS = C
AND  COMPLETED_INTERVAL <= 200
```

Numerator

```
SELECT
SUM(COMPLETED_INTERVAL)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT IN ('N', 'C')
AND  PRODUCT_TYPE = IOF
AND  NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C','D')
AND  W_CODED_YN = Y
AND  ASR_STATUS = C
AND  COMPLETED_INTERVAL <= 200
```

TRUNKS (Aggregate)

Report Labels:	PR-2-09-5020	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-2 - Average Interval Completed
	Average Interval Completed – Total <= 192 Forecasted Trunks

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for orders within product groups.	Sum of completion date less application date for orders within product groups.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(SERVICE_ORDER_NO)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND CREATE_CDDD_INTERVAL <= 18 AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND ORDER_STATUS = C	**SELECT** **SUM(WFA_COMPLETED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND CREATE_CDDD_INTERVAL <= 18 AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND ORDER_STATUS = C

TRUNKS (Aggregate)

Report Labels:	PR-2-09-5030	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-2 - Average Interval Completed

Average Interval Completed – Total > 192 Forecasted & Unforecasted

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders for orders within product groups.	Sum of completion date less application date for orders within product groups.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT COUNT(SERVICE_ORDER_NO) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND CREATE_CDDD_INTERVAL <= 18 AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ((ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = N) OR ASR_TRUNK_SIZE >= 193 AND ASR_TRUNK_SIZE <= 384) AND ORDER_STATUS = C	SELECT SUM(WFA_COMPLETED_INTERVAL) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND CREATE_CDDD_INTERVAL <= 18 AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ((ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = N) OR ASR_TRUNK_SIZE >= 193 AND ASR_TRUNK_SIZE <= 384) AND ORDER_STATUS = C

RESALE (PROVISIONING)

Report Labels:	PR-2-10-2103	POTS & Complex Aggregate	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of no dispatch disconnect orders for product group.	Sum of completion date less application date for product group no dispatch disconnect (D&F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &RSPDisc&
  AND &Exclusions
     AND STATUS in &STATUS&
    AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &RSP&
  AND &Exclusions
     AND STATUS in &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND (TYPE in 'C' AND SELLER_TYPE = 'R' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(ATC,0) not in ('S','X'
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &RSPDisc&
	  AND &Exclusions
	     AND STATUS in &STATUS&
	    AND TYPE IN ('D','F')
	  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &RSP&
	  AND &Exclusions
	     AND STATUS in &STATUS&
	  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND (TYPE in 'C' AND SELLER_TYPE = 'R' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	   AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND NVL(ATC,0) not in ('S','X'

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTPDisc&

     AND STATUS in  &STATUS&
     AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
        AND &RTP&
   AND &RetailExclusions&
          AND STATUS in  &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTPDisc&

     AND STATUS in  &STATUS&
     AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
        AND &RTP&
   AND &RetailExclusions&
          AND STATUS in  &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
```

RESALE (PROVISIONING)

Report Labels:	PR-2-10-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of no dispatch disconnect orders for product group.	Sum of completion date less application date for product group no dispatch disconnect (D&F) orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

Denominator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
      AND &RSSSDisc&
    AND &Exclusions
          AND STATUS in  &STATUS&
      AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
      AND CMPINTV between 0 and 200
      AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
    FROM &DATAPATH&
     WHERE STATE = '&ST&'
      AND &RSSS&
    AND &Exclusions
          AND STATUS in  &STATUS&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND (TYPE in 'C'  and (OUT_QTY>0 or OUTWARD_CKL>0
) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0
and CHNG_CKL=0)
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
      AND CMPINTV between 0 and 200
      AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
```

Numerator

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
      AND &RSSSDisc&
    AND &Exclusions
          AND STATUS in  &STATUS&
      AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
      AND CMPINTV between 0 and 200
      AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
    FROM &DATAPATH&
     WHERE STATE = '&ST&'
      AND &RSSS&
    AND &Exclusions
          AND STATUS in  &STATUS&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND (TYPE in 'C'  and (OUT_QTY>0 or
OUTWARD_CKL>0 ) and INWARD_QTY=0 and CHNG_QTY=0
and INWARD_CKL=0 and CHNG_CKL=0)
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND APPINTV between 0 and 1
      AND CMPINTV between 0 and 200
      AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')
```

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTSSDisc&
     AND STATUS in  &STATUS&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND TYPE IN ('D','F')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
       AND &RTSS&
   AND &RetailExclusions
           AND STATUS in  &STATUS&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
```

```
SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTSSDisc&
     AND STATUS in  &STATUS&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND TYPE IN ('D','F')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
       AND &RTSS&
   AND &RetailExclusions
           AND STATUS in  &STATUS&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
```

UNE (Provisioning)

Report Labels:	PR-2-10-3133	POTS & Complex Aggregate		Parity with VZ Retail
Guidelines:	PR-2 - Average Completed Interval			
	Average Interval Completed – Disconnects – No Dispatch			

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of no dispatch disconnect orders for product group.	Sum of completion date less application date for product group no dispatch disconnect (D&F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &SOUNPDisc&
   AND &Exclusions
and &PROJECT&
        AND STATUS in &STATUS&
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND TYPE IN ('D','F')
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
FROM &DATAPATH&
    WHERE STATE = '&ST&'
     AND &SOUNP&
   AND &Exclusions
   AND STATUS in &STATUS&
     AND &PROJECT&
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
     AND CMPINTV between 0 and 200
     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
	SELECT
	SUM(CMPINTV)
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &SOUNPDisc&
	   AND &Exclusions
	and &PROJECT&
	        AND STATUS in &STATUS&
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND TYPE IN ('D','F')
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND APPINTV between 0 and 1
	     AND CMPINTV between 0 and 200
	     AND nvl(OUT_SELLER,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM), SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
	FROM &DATAPATH&
	    WHERE STATE = '&ST&'
	     AND &SOUNP&
	   AND &Exclusions
	   AND STATUS in &STATUS&
	     AND &PROJECT&
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND (TYPE in 'C' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND APPINTV between 0 and 1
	     AND CMPINTV between 0 and 200
	     AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(ATC,0) not in ('S','X')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
        AND &RTPDisc&

    AND STATUS in &STATUS&
    AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
        AND &RTP&
  AND &RetailExclusions&
           AND STATUS in &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND (TYPE in 'C' AND SELLER_TYPE = '1'   and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')

SELECT
SUM(CMPINTV)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
        AND &RTPDisc&

    AND STATUS in &STATUS&
    AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM), SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
        AND &RTP&
  AND &RetailExclusions&
           AND STATUS in &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND (TYPE in 'C' AND SELLER_TYPE = '1'   and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(ATC,0) not in ('S','X')

UNE (Provisioning)

Report Labels: | PR-2-10-3200 | Special Services Provisioning | Parity with VZ Retail

Guidelines: | PR-2 - Average Completed Interval

| Average Interval Completed – Disconnects – No Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of no dispatch disconnect orders for product group.	Sum of completion date less application date for product group no dispatch disconnect (D&F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT = D AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP') AND DISPATCH_YN = N AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200 AND OFFERED_INTERVAL <= 2	**SELECT** **SUM(COMPLETED_INTERVAL)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT = D AND PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP') AND DISPATCH_YN = N AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND W_CODED_YN = Y AND ASR_STATUS = C AND COMPLETED_INTERVAL <= 200 AND OFFERED_INTERVAL <= 2

RESALE (PROVISIONING)

Report Labels:	PR-2-11-2103	POTS & Complex Aggregate	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of dispatch disconnect orders for product group.	Sum of completion date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

Denominator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTPDisc&
            AND STATUS in  &STATUS&
        AND TYPE IN ('D','F')
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
    FROM &DATAPATH&
     WHERE STATE = '&ST&'
        AND &RTP&
   AND &RetailExclusions
        AND STATUS in  &STATUS&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND NVL(ATC,0) not in ('S','X')
```

Numerator

```
SELECT
sum("211RTP DF ORDERS")
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTPDisc&
            AND STATUS in  &STATUS&
        AND TYPE IN ('D','F')
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
    FROM &DATAPATH&
     WHERE STATE = '&ST&'
        AND &RTP&
   AND &RetailExclusions
        AND STATUS in  &STATUS&
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND NVL(ATC,0) not in ('S','X')
```

RESALE (PROVISIONING)

Report Labels:	PR-2-11-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of dispatch disconnect orders for product group.	Sum of completion date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
    AND &RTSSDisc&
    AND STATUS in &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND TYPE IN ('D','F')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
  FROM &DATAPATH&
   WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND (TYPE in 'C' AND SELLER_TYPE = '1'   and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND APPINTV between 0 and 1
    AND CMPINTV between 0 and 200
    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(ATC,0) not in ('S','X')
	SELECT
	sum("211RTSS DF ORDERS")
	WHERE STATE = '&ST&' and nvl(out_seller,0) not in ('BAND','BNK')
	    AND &RTSSDisc&
	    AND STATUS in &STATUS&
	  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND TYPE IN ('D','F')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(out_seller,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	UNION
	SELECT COUNT(ORDER_NUM),
	SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(POWER(CMPINTV,2)) C
	  FROM &DATAPATH&
	   WHERE STATE = '&ST&'
	    AND &RTSS&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND (TYPE in 'C' AND SELLER_TYPE = '1' and (OUT_QTY>0 or OUTWARD_CKL>0) and INWARD_QTY=0 and CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND APPINTV between 0 and 1
	    AND CMPINTV between 0 and 200
	    AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(ATC,0) not in ('S','X')

UNE (Provisioning)

Report Labels:	PR-2-11-3133	POTS & Complex Aggregate	Parity with VZ Retail

Guidelines: PR-2 - Average Completed Interval

Average Interval Completed – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator: **Numerator:**

Count of dispatch disconnect orders for product group.   Sum of completion date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT

```
WHERE STATE = '&ST&' and nvl(out_seller,0) not in
('BAND','BNK')
        AND &RTPDisc&
            AND STATUS in  &STATUS&
        AND TYPE IN ('D','F')
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(out_SELLER,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
UNION
SELECT COUNT(ORDER_NUM),
SUM(CMPINTV),SUM(CMPINTV)/COUNT(ORDER_NUM),SUM(P
OWER(CMPINTV,2)) C
   FROM &DATAPATH&
    WHERE STATE = '&ST&'
        AND &RTP&
   AND &RetailExclusions
      AND STATUS in  &STATUS&
  AND NVL(CISR_MAC,1) NOT LIKE 'S%'
        AND (TYPE in 'C'  AND SELLER_TYPE = '1'   and
(OUT_QTY>0 or OUTWARD_CKL>0 ) and INWARD_QTY=0 and
CHNG_QTY=0 and INWARD_CKL=0 and CHNG_CKL=0)
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
         AND APPINTV between 0 and 1
        AND CMPINTV between 0 and 200
        AND nvl(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND NVL(ATC,0) not in ('S','X')
```

UNE (Provisioning)

Report Labels:	PR-2-11-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-2 - Average Completed Interval
	Average Interval Completed – Disconnects – Dispatch

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of dispatch disconnect orders for product group.	Sum of completion date less application date for product group dispatch disconnect (D&F) orders.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**

<table>
<tr><td>

```
SELECT
COUNT(*)
WHERE STATE = NJ
AND   ACTIVITY_DATE >= STARTDATE
AND   ACTIVITY_DATE <= ENDDATE
AND   ACT = D
AND   PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')
AND   DISPATCH_YN = Y
AND   NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')
AND   W_CODED_YN = Y
AND   ASR_STATUS = C
AND   COMPLETED_INTERVAL <= 200
AND   OFFERED_INTERVAL <= 2
```

</td><td>

```
SELECT
SUM(COMPLETED_INTERVAL)
WHERE STATE = NJ
AND   ACTIVITY_DATE >= STARTDATE
AND   ACTIVITY_DATE <= ENDDATE
AND   ACT = D
AND   PRODUCT_TYPE IN ('DS1', 'DS3', 'EXP')
AND   DISPATCH_YN = Y
AND   NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')
AND   W_CODED_YN = Y
AND   ASR_STATUS = C
AND   COMPLETED_INTERVAL <= 200
AND   OFFERED_INTERVAL <= 2
```

</td></tr>
</table>

UNE (Provisioning)

Report Labels:	PR-2-13-3342	Complex Services - 2 Wire xDSL		No Standard

Guidelines:	PR-2 - Average Completed Interval
	Avg. Interval Completed - With DD-2 Test Rslts, with 800 #& Serial#

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
UNE: Count of completed orders with DD-2 test results, with 800 number, and with CLEC serial number. Retail: Count of completed orders for specified product.	UNE: Sum of completion date less application date for orders completed with DD-2 Test results, with 800 Number, and with CLEC serial number. Retail: Sum of completion date less application date for specified product.

Filtered output file:	PR-2-15 State Agg
	For the details on the above out put filtered file layout refer to File Appendix: 52 File Type: Access DB (P
Formula For:	CLEC

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE	**SELECT** **Sum([ordCmpDate]-[ordAppDate])** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE

UNE (Provisioning)

Report Labels:	PR-2-14-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	PR-2 - Average Completed Interval

Avg. Interval Completed - With DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of completed orders with DD-2 test results, with 800 number, and with or without CLEC serial number.	Sum of completion date less application date for orders completed with DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52   File Type: Access DB (P

Formula For: CLEC

Denominator	Numerator
SELECT **COUNT(*)** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE	**SELECT** **Sum([ordCmpDate]-[ordAppDate])** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE

UNE (Provisioning)

Report Labels: PR-2-15-3342 | Complex Services - 2 Wire xDSL | No Standard

Guidelines: PR-2 - Average Completed Interval

Avg. Interval Completed - Without DD-2 Test,with 800 # & Serial #

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of completed orders without DD-2 test results, with 800 number, and with CLEC serial number.	Sum of completion date less application date for orders completed without DD-2 test results, with 800 number, and with CLEC serial number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52   File Type: Access DB (P

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE	**SELECT** **Sum([ordCmpDate]-[ordAppDate])** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE

UNE (Provisioning)

Report Labels:	PR-2-16-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	PR-2 - Average Completed Interval
	Avg. Interval Completed - Without DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of completed orders without DD-2 test results, with 800 number, and with or without CLEC serial number.	Sum of completion date less application date for orders completed without DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file: PR-2-15 State Agg

For the details on the above out put filtered file layout refer to File Appendix: 52   File Type: Access DB (P

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE	**SELECT** **Sum([ordCmpDate]-[ordAppDate])** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE

UNE (Provisioning)

Report Labels:	PR-2-17-3342 Complex Services - 2 Wire xDSL	No Standard

Guidelines: PR-2 - Average Completed Interval

Avg. Interval Completed - Without DD-2 Test Rslts, without 800 # & without Serial #

Result: (Numerator / Denominator)

Denominator: **Numerator:**

Count of completed orders without DD-2 test results, without 800 number, and without CLEC serial number.   Sum of completion date less application date for orders completed without DD-2 test results, without 800 number, and without CLEC serial number.

Filtered output file: PR-2-15 State Agg

       For the details on the above out put filtered file layout refer to File Appendix: 52   File Type: Access DB (P

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE	**SELECT** **Sum([ordCmpDate]-[ordAppDate])** WHERE ORDSTATUS = "CLOSED OUT" AND ORDDELETE = "FALSE" AND ORDAPPDATE LIKE "*ARDU" AND CLCTESTING = "TRUE" AND ORDCOOPTESTRESULT > 0 AND ORDCMPDATE < 5 AND ORDLATECUST = FALSE

Guidelines For: PR-3 Completed within Specified Number of Days (1-5 Lines)

C2C Guideline:

Definition:	Completed within Specified Number of Days (1-5 Lines)
Performance Standard:	Resale: Parity with BA Retail, UNE: Parity with BA Retail.
Exclusions:	BA Test Orders, Disconnect Orders, Orders where customers request a due date that is greater than or less than the standard available appointment interval (X or S Appointment Code). Bell Atlantic Administrative orders. Orders with invalid intervals (Negative Intervals or intervals over 200 business days - indicative of typographical error). Additional Segments on orders (parts of a whole order are included in the whole). Orders that are not complete. (Orders are included in the month that they are complete). Suspend for non-payment and associated restore orders. Orders completed late due to any end user or CLEC caused delay. Coordinated cut-over Unbundled Network Elements such as loops or number portability orders.
Report Dimensions:	BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	POTS, 2 Wire Digital Services, and 2 Wire, xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen

RESALE (PROVISIONING)

Report Labels:	PR-3-01-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 1 Day (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 1 or fewer days.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND &RSPS&
  AND &Exclusions
AND &PROJECT&
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND &RSPS&
	  AND &Exclusions
	AND &PROJECT&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 1
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
AND &PROJECT&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	AND &PROJECT&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 1
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-01-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days - Platform & Other (Switch & INP)
	% Completed in 1 Day (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND &SOUNPSPO&
     AND &PROJECT&
     AND &Exclusions&
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND INWARD_QTY+CHNG_QTY BETWEEN 1 AND 5
      AND CMPINTV between 0 and 200
         AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN ('N','T','C'))
or (type in ('R') and CLS IN ('RRM','RBM') and PON is not null and APPINTV between 0 and 2))	

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND TYPE IN ('N','T','C')
     AND &RTPS&
AND &PROJECT&
   AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND TYPE IN ('N','T','C')
	     AND &RTPS&
	   AND &RetailExclusions
	AND &PROJECT&
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 1
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-02-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 2 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T','C')or(TYPE ='R' and
RESELLER_ACT='I' and APPINTV <= 2))
      AND &RSPS&
   AND &Exclusions
AND &PROJECT&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'
and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T','C')or(TYPE ='R' and
RESELLER_ACT='I' and APPINTV <= 2))
      AND &RSPS&
   AND &Exclusions
AND &PROJECT&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 2
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'
and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND TYPE IN ('N','T','C')
      AND &RTPS&
AND &PROJECT&
   AND &RetailExclusions
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND TYPE IN ('N','T','C')
      AND &RTPS&
   AND &RetailExclusions&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 2
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

UNE (Provisioning)

Report Labels:	PR-3-02-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 2 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
AND &PROJECT&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 2
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-03-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 3 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T','C')or(TYPE ='R' and
RESELLER_ACT='I' and APPINTV <= 2))
      AND &RSPS&
   AND &Exclusions
AND &PROJECT&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'
and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T','C')or(TYPE ='R' and
RESELLER_ACT='I' and APPINTV <= 2))
      AND &RSPS&
   AND &Exclusions
AND &PROJECT&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 3
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'
and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND TYPE IN ('N','T','C')
      AND &RTPS&
AND &PROJECT&
   AND &RetailExclusions
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND TYPE IN ('N','T','C')
      AND &RTPS&
   AND &RetailExclusions
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 3
      AND ATC IN ('W')
AND &PROJECT&
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

UNE (Provisioning)

Report Labels:	PR-3-03-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 3 Days (1-5 Lines - No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND TYPE IN ('N','T','C')
     AND &RTPS&
AND &PROJECT&
   AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND TYPE IN ('N','T','C')
	     AND &RTPS&
	   AND &RetailExclusions
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 3
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	     AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-04-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 1 Day (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or(TYPE ='R' and
RESELLER_ACT='I' and APPINTV <= 2))
    AND &RSPS&
  AND &Exclusions
AND &PROJECT&
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'
and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T','C')or(TYPE ='R' and
	RESELLER_ACT='I' and APPINTV <= 2))
	    AND &RSPS&
	  AND &Exclusions
	AND &PROJECT&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 1
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'
	and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
	UM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 1
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
	UM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-04-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days - Platform & Other (Switch & INP)
	% Completed in 1 Day (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 1 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 1
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-05-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 2 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND &RSPS&
	  AND &Exclusions
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 2
	AND &PROJECT&
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 2
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-05-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 2 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:

Count of Dispatch POTS orders with 1 to 5 lines.

Numerator:

Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 2 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator   **Numerator**

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND TYPE IN ('N','T','C')
     AND &RTPS&
   AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND TYPE IN ('N','T','C')
     AND &RTPS&
   AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 2
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

RESALE (PROVISIONING)

Report Labels:	PR-3-06-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days

	% Completed in 3 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND &RSPS&
	  AND &Exclusions
	AND &PROJECT&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 3
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 3
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-06-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days - Platform & Other (Switch & INP)
	% Completed in 3 Days (1-5 Lines - Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 3 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 3
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-07-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 4 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of POTS orders with 1 to 5 lines.	Count of POTS orders with 1 to 5 lines where completion date less application date is 4 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND &RSPS&
  AND &Exclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND &RSPS&
	  AND &Exclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 4
	    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 4
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-07-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 4 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of POTS orders with 1 to 5 lines.	Count of POTS orders with 1 to 5 lines where completion date less application date is 4 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	  AND &RetailExclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 4
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-08-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 5 Days (1-5 Lines – No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 5 or fewer days.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND &RSPS&
   AND &Exclusions
AND &PROJECT&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND &RSPS&
	   AND &Exclusions
	AND &PROJECT&
	       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 5
	      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	      AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND STATUS in &STATUS&
      AND TYPE IN ('N','T','C')
      AND &RTPS&
AND &PROJECT&
   AND &RetailExclusions
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND APPINTV between 0 and 200
      AND CMPINTV between 0 and 200
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
      AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	      AND STATUS in &STATUS&
	      AND TYPE IN ('N','T','C')
	      AND &RTPS&
	   AND &RetailExclusions
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	      AND APPINTV between 0 and 200
	      AND CMPINTV between 0 and 5
	      AND ATC IN ('W')
	AND &PROJECT&
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	      AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-08-3142	POTS - Provisioning		Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days - Platform & Other (Switch & INP)
	% Completed in 5 Days (1-5 Lines – No Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch POTS orders with 1 to 5 lines.	Count of No Dispatch POTS orders with 1 to 5 lines where completion date less application date is 5 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &SOUNPSPO&
    AND &PROJECT&
    AND &Exclusions&
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND INWARD_QTY+CHNG_QTY BETWEEN 1 AND 5
    AND CMPINTV between 0 and 200
        AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN ('N','T','C'))
or (type in ('R') and CLS IN ('RRM','RBM') and PON is not null and APPINTV between 0 and 2))	

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
AND &PROJECT&
   AND &RetailExclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
   AND APPINTV between 0 and 200
   AND CMPINTV between 0 and 200
   AND ATC IN ('W')
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &RTPS&
	   AND &RetailExclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 5
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

RESALE (PROVISIONING)

Report Labels:	PR-3-09-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 5 Days (1-5 Lines – Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 5 or fewer days.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND &RSPS&
  AND &Exclusions
AND &PROJECT&
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
      AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND &RSPS&
	  AND &Exclusions
	AND &PROJECT&
	      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 5
	     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND STATUS in &STATUS&
     AND TYPE IN ('N','T','C')
     AND &RTPS&
  AND &RetailExclusions
      AND NVL(CISR_MAC,1) NOT LIKE 'S%'
     AND APPINTV between 0 and 200
     AND CMPINTV between 0 and 200
     AND ATC IN ('W')
AND &PROJECT&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	     AND STATUS in &STATUS&
	     AND TYPE IN ('N','T','C')
	     AND &RTPS&
	  AND &RetailExclusions
	     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	     AND APPINTV between 0 and 200
	     AND CMPINTV between 0 and 5
	     AND ATC IN ('W')
	AND &PROJECT&
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-09-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days - Platform & Other (Switch & INP)
	% Completed in 5 Days (1-5 Lines – Dispatch)

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatch POTS orders with 1 to 5 lines.	Count of Dispatch POTS orders with 1 to 5 lines where completion date less application date is 5 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND &SOUNPSPO&
       AND &PROJECT&
       AND &Exclusions&
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND (inward_qty+chng_qty) BETWEEN 1 AND 5
      AND CMPINTV between 0 and 200
            AND (
(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN
('N','T','C'))
or (type in ('R') and CLS IN ('RRM','RBM') and PON is not null and
APPINTV between 0 and 2) )
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND TYPE IN ('N','T','C')
       AND &RTPS&
    AND &RetailExclusions
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND TYPE IN ('N','T','C')
       AND &RTPS&
    AND &RetailExclusions
       AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 5
       AND ATC IN ('W')
AND &PROJECT&
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
       AND (inward_qty+chng_qty) BETWEEN 1 AND 5
```

RESALE (PROVISIONING)

Report Labels:	PR-3-10-2100	POTS - Provisioning - Total		Parity with VZ Retail

Guidelines:	PR-3 - Completed within Specified Days
	% Completed in 6 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of orders (by specified product) with 1 to 5 lines.	Count of orders (by specified product) with 1 to 5 lines where completion date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
       AND &RSPS&
     AND &Exclusions
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
        AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	       AND STATUS in &STATUS&
	       AND (TYPE IN ('N','T','C')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	       AND &RSPS&
	     AND &Exclusions
	        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	       AND APPINTV between 0 and 200
	       AND CMPINTV between 0 and 4
	        AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' and APPINTV <= 2))
	       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
       AND STATUS in &STATUS&
       AND TYPE IN ('N','T','C')
       AND &RTPS&
     AND &RetailExclusions
        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
       AND APPINTV between 0 and 200
       AND CMPINTV between 0 and 200
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	       AND &RTPS&
	     AND &RetailExclusions
	       AND STATUS in &STATUS&
	       AND TYPE IN ('N','T','C')
	        AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	       AND APPINTV between 0 and 200
	       AND CMPINTV between 0 and 6
	       AND ATC IN ('W')
	AND &PROJECT&
	       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	       AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-10-3142	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-3 - Completed within X Days - Platform & Other (Switch & INP)

% Completed in 6 Days (1-5 Lines - Total)

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of orders (by specified product) with 1 to 5 lines.	Count of orders (by specified product) with 1 to 5 lines where completion date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
      AND &SOUNPSPO&
  AND &Exclusions
   AND NVL(CISR_MAC,1) NOT LIKE 'S%'
      AND
decode(new_CMPINTV,null,cmpintv,new_cmpintv) between 0 and 200
      AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
  AND nvl(CF_MAC_IND,0) <> 'Y' and nvl(cisr_mac,'*') not in ('CA','CF')
AND (
(ATC IN ('W') AND
decode(new_APPINTV,null,appintv,new_appintv) between 0 and 200 AND TYPE IN ('N','T','C'))
or (type in ('R') and CLS IN ('RRM','RBM') and PON is not null and decode(new_APPINTV,null,appintv,new_appintv) between 0 and 2))
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &SOUNPSPO&
	    AND &PROJECT&
	    AND &Exclusions&
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	     AND CMPINTV between 0 and 6
	      AND (
	(ATC IN ('W') AND APPINTV between 0 and 200 AND TYPE IN ('N','T','C'))
	or (type in ('R') and CLS IN ('RRM','RBM') and PON is not null and APPINTV between 0 and 2))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &RTPS&
  AND &RetailExclusions
     AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 6
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-10-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days
	% Completed w/in 6 Days (1-5 lines) Total

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of orders (by specified product) with 1 to 5 lines.	Count of orders (by specified product) with 1 to 5 lines where completion date less application date is 6 or fewer days.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**
SELECT **sum(count(distinct order_num))** WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPR& AND &RetailExclusions AND TYPE IN ('N','T','C') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS& AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND ADL='Y' AND IN_FACIL > having sum(inward_qty+chng_qty) BETWEEN 1 AND 5 group by order_num,dsp_ind,entity,cris,seller_type,seller_name	**SELECT** **sum(count(distinct order_num))** WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPR& AND &RetailExclusions AND TYPE IN ('N','T','C') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200 AND CMPINTV between 0 and 6 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND ADL='Y' AND IN_FACIL > having sum(inward_qty+chng_qty) BETWEEN 1 AND 5 group by order_num,dsp_ind,entity,cris,seller_type,seller_name

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Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**
SELECT **sum(count(distinct order_num))** WHERE STATE = '&ST&' AND STATUS in &STATUS& AND &RTPR& AND &RetailExclusions AND TYPE IN ('N','T','C') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200 AND CMPINTV between 0 and 200 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS& AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND ADL='Y' AND IN_FACIL > having sum(inward_qty+chng_qty) BETWEEN 1 AND 5 group by order_num,dsp_ind,entity,cris,seller_type,seller_name	**SELECT** **count(order_num)** WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND TYPE IN ('N','T','C') AND NVL(CISR_MAC,1) NOT LIKE 'S%' AND APPINTV between 0 and 200 AND CMPINTV between 0 and 6 AND ATC IN ('W') AND &PROJECT& AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND (inward_qty+chng_qty) BETWEEN 1 AND 5

UNE (Provisioning)

Report Labels:	PR-3-10-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-3 - Completed within X Days
	% Completed w/in 6 Days (1-5 lines) Total

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of orders (by specified product) with 1 to 5 lines.	Count of orders (by specified product) with 1 to 5 lines where completion date less application date is 6 or fewer days.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND &SOUNPD&
  AND &Exclusions
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
    AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND (inward_qty+chng_qty) BETWEEN 1 AND 5
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND &SOUNPD&
	  AND &Exclusions
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 6
	    AND ATC IN ('W')
	    AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND (inward_qty+chng_qty) BETWEEN 1 AND 5

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
sum(count(distinct order_num))
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPR&
  AND &RetailExclusions
    AND TYPE IN ('N','T','C')
    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
    AND APPINTV between 0 and 200
    AND CMPINTV between 0 and 200
    AND ATC IN ('W')
AND &PROJECT&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND ADL='Y
    AND IN_FACIL >
having sum(inward_qty+chng_qty) BETWEEN 1 AND 5
group by order_num,dsp_ind,entity,cris,seller_type,seller_name
	SELECT
	sum(count(distinct order_num))
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPR&
	  AND &RetailExclusions
	    AND TYPE IN ('N','T','C')
	    AND NVL(CISR_MAC,1) NOT LIKE 'S%'
	    AND APPINTV between 0 and 200
	    AND CMPINTV between 0 and 6
	    AND ATC IN ('W')
	AND &PROJECT&
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND ADL='Y'
	    AND IN_FACIL >
	having sum(inward_qty+chng_qty) BETWEEN 1 AND 5
	group by order_num,dsp_ind,entity,cris,seller_type,seller_name

Guidelines For: PR-4 Missed Appointments

C2C Guideline:

Definition:	% Missed Appointment: The percentage of orders completed after the commitment date. % Missed Appointment - Trunks: The percentage of trunks completed for which there was a missed appointment. Hot Cut Measurements: Except for Metric PR-4-08, Hot Cut measurements have been transferred to Metric PR-9.
Performance Standard:	Metrics PR-4-01, 02, 04, 05, 09, 10 and 11: Parity with BA Retail.(footnote 26) Metric PR-4-06 ("Hot Cuts"): Deleted. Metric PR-4-07 LNP: 95% on Time. Metrics PR-4-03 and 08: No standard. Metrics PR-4-14 through PR-4-18, UNE 2 Wire xDSL Svcs.: 95% on Time
Exclusions:	BA Test Orders , Disconnect Orders Bell Atlantic Administrative orders Additional Segments(footnote 25) on orders (parts of a whole order are included in the whole) Orders that are not complete. (Orders are included in the month that they are complete) Suspend for non-payment and associated restore orders. For Metrics other than PR-4-03 and 08, orders not completed on time due to CLEC or end user delay.
Report Dimensions:	BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials, EEL and IOF: State Trunks: State

25 Segments - See Glossary

26 Retail Comparison for IOF and EEL is total Retail Specials performance.

RESALE (PROVISIONING)

Report Labels:	PR-4-01-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – VZ – Total

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RSSS&
  AND &Exclusions&
      AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	       AND &RSSS&
	  AND &Exclusions&
	      AND STATUS in &STATUS&
	       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTSS&
  AND &RetailExclusions&
      AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	       AND &RTSS&
	  AND &RetailExclusions&
	      AND STATUS in &STATUS&
	       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-4-01-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Verizon – Specials

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND CD > DD AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C

UNE (Provisioning)

Report Labels:	PR-4-01-3510	Special Services Provisioning	Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% Missed Appointment – Verizon – EEL

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL AND CD > DD AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Formula For:	VERIZON

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE STARTDATE STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL EEL AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE STARTDATE STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL EEL AND ASR_STATUS = C AND CD > DD AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')

UNE (Provisioning)

Report Labels:	PR-4-01-3530	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Verizon – IOF

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = IOF AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND CD > DD AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = IOF AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND CD > DD AND ASR_STATUS = C

TRUNKS (Aggregate)

Report Labels:	PR-4-01-5000	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-4 - Missed Appointment

% Missed Appointment – Verizon – Total

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ

RESALE (PROVISIONING)

Report Labels:	PR-4-02-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	     AND &SOUNPS&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	     AND &RTPS&
	   AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-4-02-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	    AND &RSSS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions&
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	    AND &RTSS&
	  AND &RetailExclusions&
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-4-02-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	    AND &RSPI&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	    AND &RTPI&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-4-02-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&'
     AND &RSPD&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT SUM(least(company_mac_days,cmpintv-appintv)) WHERE STATE = '&ST&'
	     AND &RSPD&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT SUM(least(company_mac_days,cmpintv-appintv)) WHERE STATE = '&ST&'
	     AND &RTPD&
	   AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-4-02-3100	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
 	
WHERE STATE = '&ST&'
    AND &SOUNPS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	
	WHERE STATE = '&ST&'
	    AND &SOUNPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
 	
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-4-02-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

Average Delay Days – Specials

Result: (Numerator / Denominator)

Denominator:	Numerator:
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C	**SELECT** **SUM(DELAY_DAYS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C

UNE (Provisioning)

Report Labels:	PR-4-02-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	    AND &SOUNPI&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	    AND &RTPI&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-4-02-3342	Complex Services - 2 Wire xDSL		Parity with VZ Retail
Guidelines:	PR-4 - Missed Appointments			
	Average Delay Days – Total			

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &SOUNPD&
   AND &Exclusions
      AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	      AND &SOUNPD&
	   AND &Exclusions
	      AND STATUS in &STATUS&
	       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	       AND NVL(CISR_MAC,0) LIKE 'C%'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(least(company_mac_days,cmpintv-appintv))
	WHERE STATE = '&ST&'
	      AND &RTPD&
	   AND &RetailExclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	       AND NVL(CISR_MAC,0) LIKE 'C%'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels: | PR-4-02-3510 | Special Services Provisioning | Parity with VZ Retail

Guidelines: | PR-4 - Missed Appointments

Average Delay Days – EEL

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL AND ASR_STATUS = C	**SELECT** **SUM(DELAY_DAYS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C

UNE (Provisioning)

Report Labels:	PR-4-02-3530	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	Average Delay Days – IOF

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = IOF AND ASR_STATUS = C	**SELECT** **SUM(DELAY_DAYS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = IOF AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C

TRUNKS (Aggregate)

Report Labels:	PR-4-02-5000	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-4 - Missed Appointment
	Average Delay Days – Total

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of orders missed for Bell Atlantic reasons, by product group.	Sum of the completion date less due date for orders missed due to Bell Atlantic reasons by product group.

Filtered output file:	Trunking Filter Data
	For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel
Formula For:	CLEC

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C	SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ	SELECT **SUM(NVL(WFA_COMPLETED_INTERVAL -** **WFA_OFFERED_INTERVAL, 0)*NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ

Filtered output file:	Trunking Filter Data
	For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel
Formula For:	VERIZON

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ	SELECT **SUM(NVL(WFA_COMPLETED_INTERVAL -** **WFA_OFFERED_INTERVAL, 0)*NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ

RESALE (PROVISIONING)

Report Labels:	PR-4-03-2100	POTS - Provisioning - Total		No Standard

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – Customer

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

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Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RTPS& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

RESALE (PROVISIONING)		
Report Labels:	PR-4-03-2200	Special Services - Provisioning	No Standard

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – Customer

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSSS&
  AND &Exclusions&
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RSSS&
	  AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND NVL(CISR_MAC,1) LIKE 'S%'
	     AND CMPINTV>APPINTV

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTSS&
  AND &RetailExclusions&
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTSS&
	  AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND NVL(CISR_MAC,1) LIKE 'S%'
	     AND CMPINTV>APPINTV

RESALE (PROVISIONING)

| Report Labels: | PR-4-03-2341 | Complex Services - 2 Wire Digital | No Standard |

Guidelines: PR-4 - Missed Appointment

% Missed Appt. – Customer

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RSPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RSPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions& AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

RESALE (PROVISIONING)

Report Labels:	PR-4-03-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	PR-4 - Missed Appointment
	% Missed Appt. – Customer

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPD&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPD&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPD&
   AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPD&
	   AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV

UNE (Provisioning)

Report Labels:	PR-4-03-3100	POTS - Provisioning	No Standard

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Customer

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPS&
  AND &Exclusions
    AND STATUS in &STATUS&
   AND (
(ATC IN ('K','M','R','Y','W','X','C','S')   AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null and cls in ('RRM','RBM')))
 	
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	   AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and cls in ('RRM','RBM')))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV

UNE (Provisioning)

Report Labels:	PR-4-03-3200	Special Services Provisioning	No Standard

Guidelines: PR-4 - Missed Appointments

% Missed Appointment – Customer - Specials

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C AND CD > DD

UNE (Provisioning)

Report Labels:	PR-4-03-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	PR-4 - Missed Appointments
	% MA – Customer

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPI&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPI&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND NVL(CISR_MAC,1) LIKE 'S%'
	     AND CMPINTV>APPINTV

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTPI&
	   AND &RetailExclusions&
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND NVL(CISR_MAC,1) LIKE 'S%'
	     AND CMPINTV>APPINTV

UNE (Provisioning)

Report Labels:	PR-4-03-3342	Complex Services - 2 Wire xDSL		No Standard

Guidelines:	PR-4 - Missed Appointments
	% MA – Customer

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &SOUNPD& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &SOUNPD& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV

UNE (Provisioning)

Report Labels:	PR-4-03-3510	Special Services Provisioning	No Standard

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Customer - EEL

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

---

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

---

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL AND ASR_STATUS = C	SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE = EEL AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C AND CD > DD

TRUNKS (Aggregate)

Report Labels:	PR-4-03-5000 PROVISIONING	No Standard
Guidelines:	PR-4 - Missed Appointment	
	% Missed Appointment – Customer	

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (CISR_MAC ='SA','SR','SO','SL') for product group

---

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ

RESALE (PROVISIONING)

Report Labels:	PR-4-04-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – VZ – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPS&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPS&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

RESALE (PROVISIONING)

Report Labels:	PR-4-04-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment

% Missed Appt. – VZ – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPI&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
   and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

RESALE (PROVISIONING)

Report Labels:	PR-4-04-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail
Guidelines:	PR-4 - Missed Appointment		
	% Missed Appt. – VZ – Dispatch		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and ((INWARD_QTY>=0 or CHNG_QTY>=0) and OUT_QTY=0) or ((INWARD_QTY>0 or CHNG_QTY>0)and OUT_QTY>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

UNE (Provisioning)

Report Labels:	PR-4-04-3113	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Verizon – Dispatch - Loop New

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSLN&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSLN&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	     AND TYPE IN ('N','T','C')
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

UNE (Provisioning)

Report Labels:	PR-4-04-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Verizon – Dispatch - Platform

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND (
(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null))
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSP&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	    AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null))

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

UNE (Provisioning)

Report Labels:	PR-4-04-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPI&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPI&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPI&
   AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPI&
	   AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

UNE (Provisioning)

Report Labels:	PR-4-04-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPD&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

RESALE (PROVISIONING)

Report Labels:	PR-4-05-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – VZ – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPS&
   AND &RetailExclusions
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND STATUS in &STATUS&
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

RESALE (PROVISIONING)

Report Labels:	PR-4-05-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail
Guidelines:	PR-4 - Missed Appointment		
	% Missed Appt. – VZ – No Dispatch		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPI&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPI&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	   AND NVL(CISR_MAC,0) LIKE 'C%
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND STATUS in &STATUS&
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

RESALE (PROVISIONING)		
Report Labels:	PR-4-05-2342	Complex Services - 2 Wire xDSL

Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment
	% Missed Appt. – VZ – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
 AND &RTPD&
 AND &RetailExclusions
 AND STATUS in &STATUS&
 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
 AND ATC IN ('K','M','R','Y','W','X','C','S')
 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
 AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
 AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

SELECT
COUNT(ORDER_NUM)

WHERE STATE = '&ST&'
 AND &RTPD&
 AND &RetailExclusions
 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
 AND STATUS in &STATUS&
 AND NVL(CISR_MAC,0) LIKE 'C%'
 AND CMPINTV>APPINTV
 and nvl(last_comac,1) <> 'EO'
 and company_mac_days > 0
 AND ATC IN ('K','M','R','Y','W','X','C','S')
 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
 AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
 AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

UNE (Provisioning)

Report Labels:	PR-4-05-3123	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments

% Missed Appointment – Verizon – No Dispatch - Other than Platform & Hot Cut

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSNPH&
  AND &Exclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSNPH&
	  AND &Exclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	       AND NVL(CISR_MAC,0) LIKE 'C%'
	      AND CMPINTV>APPINTV
	       and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND STATUS in &STATUS&
	       AND NVL(CISR_MAC,0) LIKE 'C%'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	      AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

UNE (Provisioning)

Report Labels:	PR-4-05-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appointment – Verizon – No Dispatch - Platform

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
   AND &SOUNPSP&
  AND &Exclusions
   AND STATUS in &STATUS&
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
   AND (
(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null))
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	   AND &SOUNPSP&
	  AND &Exclusions
	   AND STATUS in &STATUS&
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	   AND CMPINTV>APPINTV
	   and nvl(last_comac,1) <> 'EO'
	   and company_mac_days > 0
	   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	   AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null))

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND STATUS in &STATUS&
	   AND NVL(CISR_MAC,0) LIKE 'C%'
	   AND CMPINTV>APPINTV
	   and nvl(last_comac,1) <> 'EO'
	   and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

UNE (Provisioning)

Report Labels:	PR-4-05-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPI&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPI&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPI&
    AND &RetailExclusions
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND STATUS in &STATUS&
         AND NVL(CISR_MAC,0) LIKE 'C%'
        AND CMPINTV>APPINTV
        and nvl(last_comac,1) <> 'EO'
        and company_mac_days > 0
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

UNE (Provisioning)

Report Labels:	PR-4-05-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPD&
    AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPD&
	    AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND STATUS in &STATUS&
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

UNE (Provisioning)

Report Labels: | PR-4-07-3540 | POTS - Provisioning | 95% On Time

Guidelines: PR-4 - Missed Appointments

% On Time Performance - LNP

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of LNP orders completed. (Manual count)	Count of LNP orders, where port trigger is completed before frame due time (as scheduled on order) and retail disconnect is completed on or after committed time frame. (manual count)

Filtered output file: LNP Filtered Data

For the details on the above out put filtered file layout refer to File Appendix: 5   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(DISTINCT TN)** WHERE STATE = NJ AND ACT_DATE_NUM >= STARTDATE AND ACT_DATE_NUM <= ENDDATE	**SELECT** **COUNT(DISTINCT TN)** WHERE STATE = NJ AND MET_MISS = MET AND ACT_DATE_NUM >= STARTDATE AND ACT_DATE_NUM <= ENDDATE

RESALE (PROVISIONING)

Report Labels:	PR-4-08-2100	POTS - Provisioning - Total	No Standard

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – Customer – Due to Late Order Confirmation

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
 COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	 COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV
	    and dcas_delay_foc = 'Y'

RESALE (PROVISIONING)

Report Labels:	PR-4-08-2200	Special Services - Provisioning	No Standard

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – Customer – Due to Late Order Confirmation

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RSSS& AND &Exclusions& AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RSSS& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) LIKE 'S%' AND CMPINTV>APPINTV and dcas_delay_foc = 'Y'

RESALE (PROVISIONING)

Report Labels:	PR-4-08-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines: PR-4 - Missed Appointment

% Missed Appt. – Customer – Due to Late Order Confirmation

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
   AND &RSPI&
  AND &Exclusions
   AND STATUS in &STATUS&
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
   AND ATC IN ('K','M','R','Y','W','X','C','S')
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	   AND &RSPI&
	  AND &Exclusions
	   AND STATUS in &STATUS&
	   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	   AND ATC IN ('K','M','R','Y','W','X','C','S')
	   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(CISR_MAC,1) LIKE 'S%'
	   AND CMPINTV>APPINTV
	  and dcas_delay_foc = 'Y'

RESALE (PROVISIONING)

Report Labels:	PR-4-08-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	PR-4 - Missed Appointment
	% Missed Appt. – Customer – Due to Late Order Confirmation

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT **COUNT(ORDER_NUM)** WHERE STATE = '&ST&'
    AND &RSPI&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT **COUNT(ORDER_NUM)** WHERE STATE = '&ST&'
	    AND &RSPD&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV
	   and dcas_delay_foc = 'Y'

UNE (Provisioning)

Report Labels:	PR-4-08-3111	POTS - Provisioning	No Standard

Guidelines: PR-4 - Missed Appointments

% MA – Customer – Due to Late Order Conf. - Hot Cut Loop

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

UNE (Provisioning)

Report Labels:	PR-4-08-3123	POTS - Provisioning	No Standard

Guidelines:	PR-4 - Missed Appointments
	% MA – Customer – Due to Late Order Conf. - Other than Platform & Hot Cut

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSNPH&
  AND &Exclusions
   AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSNPH&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(CISR_MAC,1) LIKE 'S%'
	    AND CMPINTV>APPINTV
	and dcas_delay_foc = 'Y'

UNE (Provisioning)

Report Labels:	PR-4-08-3140	POTS - Provisioning	No Standard

Guidelines: PR-4 - Missed Appointments

% MA – Customer – Due to Late Order Conf. - Platform

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

UNE (Provisioning)

Report Labels:	PR-4-08-3200	Special Services Provisioning	No Standard

Guidelines:	PR-4 - Missed Appointments
	% MA – Customer – Due to Late Order Confirmation - Specials

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C AND CD > DD AND LATE_FOC_YN = Y

UNE (Provisioning)

| Report Labels: | PR-4-08-3341 | Complex Services - 2 Wire Digital | No Standard |

| Guidelines: | PR-4 - Missed Appointments |

| | % MA – Customer – Due to Late Order Confirmation |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &SOUNPI&
   AND &Exclusions
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND ATC IN ('K','M','R','Y','W','X','C','S')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

UNE (Provisioning)

Report Labels:	PR-4-08-3342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	PR-4 - Missed Appointments
	% MA – Customer – Due to Late Order Confirmation

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Customer Reasons (for late Order Confirmation) for product group

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE ='&STATE&'
    AND &SOUNDL&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	

RESALE (PROVISIONING)		
Report Labels:	PR-4-09-2200	Special Services - Provisioning	Parity with VZ Retail
Guidelines:	PR-4 - Missed Appointments		
	% Missed Appt. – VZ – Standard Interval (W Coded) Orders –Total		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSSS&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND(ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSSS&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND (ATC IN ('W') or(TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTSS&
   AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTSS&
	   AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-4-09-3200	Special Services Provisioning	No Standard

Guidelines: | PR-4 - Missed Appointments |
| % MA – Verizon – Standard Interval (W Coded) Orders – Specials |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

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Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C AND W_CODED_YN = Y	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C AND CD > DD AND W_CODED_YN = Y

UNE (Provisioning)

Report Labels:	PR-4-09-3510	Special Services Provisioning	Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% MA – Verizon – Standard Interval (W Coded) Orders – EEL

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('EEL') AND ASR_STATUS = C AND W_CODED_YN = Y	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('EEL') AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C AND CD > DD AND W_CODED_YN = Y

UNE (Provisioning)

Report Labels:	PR-4-09-3530	Special Services Provisioning	Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% MA – Verizon – Standard Interval (W Coded) Orders – IOF

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

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Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('IOF') AND ASR_STATUS = C AND W_CODED_YN = Y	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('IOF') AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = C AND CD > DD AND W_CODED_YN = Y

TRUNKS (Aggregate)

Report Labels:	PR-4-09-5000	PROVISIONING		Parity with IXC / FGD

Guidelines:	PR-4 - Missed Appointment
	% MA – VZ – Std. Interval (W Coded) Orders –Total

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group

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Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	Numerator
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND CREATE_CDDD_INTERVAL <= 18	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND CREATE_CDDD_INTERVAL <= 18

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	Numerator
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND CREATE_CDDD_INTERVAL <= 18	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('C', 'D') AND WFA_DDCOMP > WFA_DDOBJ AND CNR_YN = N AND PROJECT_YN = N AND NEW_OR_AUGMENT = A AND ASR_TRUNK_SIZE <= 192 AND FORECAST_YN = Y AND CREATE_CDDD_INTERVAL <= 18

RESALE (PROVISIONING)

Report Labels:	PR-4-10-2100	POTS - Provisioning - Total	Parity with VZ Retail
Guidelines:	PR-4 - Missed Appointments		
	% Missed Appt. – VZ – Standard Interval (W Coded) Orders – Dispatch		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND (ATC IN ('W') or(TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPS&
   AND &RetailExclusions
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPS&
   AND &RetailExclusions
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,0) LIKE 'C%'
       AND CMPINTV>APPINTV
       and nvl(last_comac,1) <> 'EO'
       and company_mac_days > 0
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

RESALE (PROVISIONING)

| Report Labels: | PR-4-10-2341 | Complex Services - 2 Wire Digital | Parity with VZ Retail |

| Guidelines: | PR-4 - Missed Appointment |

% Missed Appt. – VZ – Std. Int. (W Coded) Orders – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:

Count of Dispatched Orders Completed for product group.

Numerator:

Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RSPI&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
     AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I' ))
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RSPI&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
      AND NVL(CISR_MAC,0) LIKE 'C%'
     AND CMPINTV>APPINTV
     and nvl(last_comac,1) <> 'EO'
     and company_mac_days > 0
     AND (ATC IN ('W') or(TYPE ='R' and RESELLER_ACT='I' ))
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator   **Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
    AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
    AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

RESALE (PROVISIONING)

Report Labels:	PR-4-10-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment
	% Missed Appt. – VZ – Std. Int. (W Coded) Orders – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
   AND &RSPD&
  AND &Exclusions
   AND STATUS in &STATUS&
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
   AND (ATC IN ('W')or(TYPE ='R' and RESELLER_ACT='I'))
   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	   AND &RSPD&
	  AND &Exclusions
	   AND STATUS in &STATUS&
	   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	   AND CMPINTV>APPINTV
	   and nvl(last_comac,1) <> 'EO'
	   and company_mac_days > 0
	   AND (ATC IN ('W') or(TYPE ='R' and RESELLER_ACT='I'))
	   AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	   AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	   AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPD&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

UNE (Provisioning)

Report Labels:	PR-4-10-3113	POTS - Provisioning	Parity with VZ Retail

Guidelines: PR-4 - Missed Appointments

% MA – VZ – Std. Interval (W Coded) Orders – Disp. - Loop New

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSLN&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSLN&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPS&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

UNE (Provisioning)

Report Labels:	PR-4-10-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Std. Interval (W Coded) Orders – Disp. - Platform

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

Denominator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND SNPRES_IND IS NULL
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
    AND
    (
  (TYPE IN ('N','T') or (TYPE =
    AND (OUT_QTY=0 or INWARD_QTY>0
CHNG_QTY>0)
    AND (OUTWARD_CKL =
         OR INWARD_CKL > 0
         OR CHNG_CKL > 0)))
       AND ATC ='W'
     OR
   (TYPE = 'R
      AND PON IS NOT NULL)
```

Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
     AND NVL(CISR_MAC,0) LIKE 'C%'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
    AND
    (
  (TYPE IN ('N','T') or (TYPE =
    AND (OUT_QTY=0 or INWARD_QTY>0
CHNG_QTY>0)
    AND (OUTWARD_CKL =
         OR INWARD_CKL > 0
         OR CHNG_CKL > 0)))
       AND ATC = 'W'
     OR
   (TYPE = 'R
      AND PON IS NOT NULL)
```

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
         AND NVL(CISR_MAC,0) LIKE 'C%'
        AND CMPINTV>APPINTV
        and nvl(last_comac,1) <> 'EO'
        and company_mac_days > 0
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)>0
```

UNE (Provisioning)

Report Labels:	PR-4-10-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Std. Interval (W Coded) Orders – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPI&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPI&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPI&
   AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPI&
	   AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

UNE (Provisioning)

Report Labels:	PR-4-10-3342	Complex Services - 2 Wire xDSL		Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Std. Interval (W Coded) Orders – Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Dispatched Orders Completed for product group.	Count of Dispatched Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPD&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPD&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTPD&
	   AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

RESALE (PROVISIONING)

Report Labels:	PR-4-11-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% Missed Appt. – VZ – Standard Interval (W Coded) Orders – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPS&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND (ATC IN ('W')or (TYPE ='R' and RESELLER_ACT='I'))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPS&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
         AND NVL(CISR_MAC,0) LIKE 'C%'
        AND CMPINTV>APPINTV
        and nvl(last_comac,1) <> 'EO'
        and company_mac_days > 0
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

RESALE (PROVISIONING)

Report Labels:	PR-4-11-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment
	% Missed Appt. – VZ – Std. Int. (W Coded) Orders – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator
SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RSPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND (ATC IN ('W')or (TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0	SELECT COUNT(ORDER_NUM) WHERE STATE = '&ST&' AND &RSPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND NVL(CISR_MAC,0) LIKE 'C%' AND CMPINTV>APPINTV and nvl(last_comac,1) <> 'EO' and company_mac_days > 0 AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I')) AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPI&
    AND &RetailExclusions
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
    AND &RetailExclusions
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,0) LIKE 'C%'
       AND CMPINTV>APPINTV
       and nvl(last_comac,1) <> 'EO'
       and company_mac_days > 0
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

RESALE (PROVISIONING)

Report Labels:	PR-4-11-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointment
	% Missed Appt. – VZ – Std. Int. (W Coded) Orders – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND (ATC IN ('W')or (TYPE ='R' and RESELLER_ACT='I'))
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND (ATC IN ('W') or (TYPE ='R' and RESELLER_ACT='I'))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPD&
    AND &RetailExclusions&
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
       AND &RTPD&
    AND &RetailExclusions
       AND STATUS in &STATUS&
       AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND NVL(CISR_MAC,0) LIKE 'C%'
       AND CMPINTV>APPINTV
       and nvl(last_comac,1) <> 'EO'
       and company_mac_days > 0
       AND ATC IN ('W')
       AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
       AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
       AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

UNE (Provisioning)

Report Labels:	PR-4-11-3123	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Std. Interval (W Coded) Orders – No Disp. - Other than Platform & Hot Cut

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPSNPH&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPSNPH&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('W')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTPS&
	   AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('W')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0

UNE (Provisioning)

Report Labels:	PR-4-11-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Std. Interval (W Coded) Orders – No Disp. - Platform

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
    AND (
(ATC IN ('W') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
or (type in ('R') and PON is not null))
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSP&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND
	decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0
	    AND (
	(ATC IN ('W') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null))

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
         AND NVL(CISR_MAC,0) LIKE 'C%'
        AND CMPINTV>APPINTV
        and nvl(last_comac,1) <> 'EO'
        and company_mac_days > 0
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

UNE (Provisioning)

Report Labels:	PR-4-11-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-4 - Missed Appointments
	% MA – VZ – Std. Interval (W Coded) Orders – No Dispatch

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPI&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RTPI&
   AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
       AND NVL(CISR_MAC,0) LIKE 'C%'
      AND CMPINTV>APPINTV
      and nvl(last_comac,1) <> 'EO'
      and company_mac_days > 0
      AND ATC IN ('W')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

UNE (Provisioning)

Report Labels:	PR-4-11-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail
Guidelines:	PR-4 - Missed Appointments		
	% MA – VZ – Std. Interval (W Coded) Orders – No Dispatch		

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of No Dispatch Orders Completed for product group.	Count of No Dispatch Orders where the Order completion date is greater than the order due date due to Bell Atlantic Reasons (CISR_MAC like 'C*') for product group.

Filtered output file: Service Order Record Data Layout	
For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text	
Formula For: CLEC	

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPD&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('W')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPD&
	   AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND NVL(CISR_MAC,0) LIKE 'C%'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('W')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)=0 AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout	
For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text	
Formula For: VERIZON	

Denominator	**Numerator**

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPD&
    AND &RetailExclusions&
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
        AND &RTPD&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
         AND NVL(CISR_MAC,0) LIKE 'C%'
        AND CMPINTV>APPINTV
        and nvl(last_comac,1) <> 'EO'
        and company_mac_days > 0
        AND ATC IN ('W')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
 AND
decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_N
UM_DO)=0
```

UNE (Provisioning)

Report Labels:	PR-4-14-3342	Complex Services - 2 Wire xDSL	95% on Time

Guidelines:	PR-4 - Missed Appointments
	% Completed On Time - With DD-2 Test Rslts, with 800 #& Serial#

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
UNE: Count of completed orders with DD-2 test results, with 800 number, and with CLEC serial number. Retail: Count of completed orders.	UNE: Count of all orders completed on or before the due date with DD-2 test results, with 800 number, and with CLEC serial number. Retail: Count of all orders completed on or before the due date.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&STATE&'
    AND STATUS in &STATUS&
    AND &SOUNDL&
  AND &Exclusions
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('M','W','X','E','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&STATE&'
	    AND STATUS in &STATUS&
	    AND &SOUNDL&
	  AND &Exclusions
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	   AND CMP<=DU
	    AND ATC IN ('M','W','X','E','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND STATUS in &STATUS&
    AND &RTPR&
  AND &RetailExclusions
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('M','W','X','E','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND IN_FACIL>
    AND ADL = 'Y'
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND STATUS in &STATUS&
	    AND &RTPR&
	  AND &RetailExclusions
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	   AND CMP<=DU
	    AND ATC IN ('M','W','X','E','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	  AND IN_FACIL>0
	    AND ADL = 'Y'

UNE (Provisioning)

Report Labels:	PR-4-15-3342	Complex Services - 2 Wire xDSL		95% on Time

Guidelines:	PR-4 - Missed Appointments

% Completed On Time - With DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of all orders completed on or before the due date with DD-2 test results, with 800 number, and with or without CLEC serial number.	Count of all orders completed on or before the due date with DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file:	PR-14-18 NJ -Individual States by AREA Prompt
	For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P
Formula For:	VERIZON

Denominator	**Numerator**

UNE (Provisioning)		
Report Labels:	PR-4-16-3342	Complex Services - 2 Wire xDSL	95% on Time

Guidelines:	PR-4 - Missed Appointments
	% Completed On Time - Without DD-2 Test,with 800 # & Serial #

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of completed orders without DD-2 test results, with 800 number, and with CLEC serial number.	Count of all orders completed on or before the due date without DD-2 test results, with 800 number, and with CLEC serial number.

Filtered output file:	PR-14-18 NJ -Individual States by AREA Prompt
	For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P
Formula For:	CLEC

Denominator	Numerator
SELECT **SUM(CMP - LATE CUST)** WHERE STATE = NJ AND TESTING = TRUE	**SELECT** **sum(on time)** WHERE STATE = NJ AND TESTING = TRUE

Filtered output file:	PR-14-18 NJ -Individual States by AREA Prompt
	For the details on the above out put filtered file layout refer to File Appendix: 58 File Type: Access DB (P
Formula For:	VERIZON

Denominator	Numerator
SELECT **SUM(CMP - LATE CUST)** WHERE STATE = NJ AND TESTING = TRUE	**SELECT** **sum(on time)** WHERE STATE = NJ AND TESTING = TRUE

UNE (Provisioning)

Report Labels: | PR-4-17-3342 | Complex Services - 2 Wire xDSL | 95% on Time

Guidelines: | PR-4 - Missed Appointments

% Completed On Time - Without DD-2 Test Rslts, with 800 # & with/without Serial #

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of completed orders without DD-2 test results, with 800 number, and with or without CLEC serial number.	Count of all orders completed on or before the due date without DD-2 test results, with 800 number, and with or without CLEC serial number.

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58   File Type: Access DB (P

Formula For: CLEC

Denominator	Numerator
SELECT **SUM(CMP - LATE CUST)** WHERE TESTING = TRUE AND STATE = NJ	**SELECT** **sum(on time)** WHERE TESTING = TRUE AND STATE = NJ

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58   File Type: Access DB (P

Formula For: VERIZON

Denominator	Numerator
SELECT **SUM(CMP - LATE CUST)** WHERE STATE = NJ AND TESTING = TRUE	**SELECT** **sum(on time)** WHERE STATE = NJ AND TESTING = TRUE

UNE (Provisioning)

Report Labels:	PR-4-18-3342	Complex Services - 2 Wire xDSL	95% on Time

Guidelines: | PR-4 - Missed Appointments |

% Completed On Time - Without DD-2 Test Rslts, without 800 # & without Serial #

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of completed orders without DD-2 test results, without 800 number, and without CLEC serial number.	Count of all orders completed on or before the due date without DD-2 test results, without 800 number, and without CLEC serial number.

Filtered output file: PR-14-18 NJ -Individual States by AREA Prompt

For the details on the above out put filtered file layout refer to File Appendix: 58   File Type: Access DB (P

Formula For: VERIZON

Denominator	**Numerator**

Guidelines For: PR-5 Facility Missed Orders

C2C Guideline:

Definition:	% Facility Miss: The percentage of orders completed after the commitment date, where the cause of the delay is lack of BA facilities. % Facility Orders > 15 or 60 Days: The percentage of orders missed for lack of BA facilities where the completion date minus the appointment date is greater than 15 or 60 calendar days. Trunks: The percentage of trunks completed after the commitment date, where the cause of the delay is lack of BA facilities.
Performance Standard:	Parity with BA Retail.
Exclusions:	BA Test Orders , Disconnect Orders, Bell Atlantic Administrative orders , Additional Segments on orders (parts of a whole order are included in the whole), Orders that are not complete. (Orders are included in the month that they are complete), Suspend for non-payment and associated restore orders.
Report Dimensions:	BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials: State Trunks: State

RESALE (PROVISIONING)

Report Labels:	PR-5-01-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines: PR-5 - Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

RESALE (PROVISIONING)

Report Labels:	PR-5-01-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
      AND &RSPS&
   AND &Exclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RSSS&
	   AND &Exclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	      AND CISR_MAC = 'CF'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RTSS&
   AND &RetailExclusions&
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	      AND &RTPS&
	   AND &RetailExclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND CISR_MAC = 'CF'
	      AND CMPINTV>APPINTV
	      and nvl(last_comac,1) <> 'EO'
	      and company_mac_days > 0
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-5-01-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Missed Appointment – Verizon – Facilities

Result:　(Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file:　Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix:　22　　File Type:　Fixed Text

Formula For:　　CLEC

Denominator	Numerator
SELECT **COUNT(ORDER_NUM)** WHERE STATE = '&ST&' 　　AND &RSPI& 　AND &Exclusions 　　AND STATUS in &STATUS& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) 　　AND ATC IN ('K','M','R','Y','W','X','C','S') 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT** **COUNT(ORDER_NUM)** WHERE STATE = '&ST&' 　　AND &RSPI& 　AND &Exclusions 　　AND STATUS in &STATUS& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) 　　AND CISR_MAC = 'CF' 　　AND CMPINTV>APPINTV 　　and nvl(last_comac,1) <> 'EO' 　　and company_mac_days > 0 　　AND ATC IN ('K','M','R','Y','W','X','C','S') 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:　Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix:　22　　File Type:　Fixed Text

Formula For:　　VERIZON

Denominator	Numerator
	SELECT **COUNT(ORDER_NUM)** WHERE STATE = '&ST&' 　　AND &RTPI& 　AND &RetailExclusions 　　AND STATUS in &STATUS& 　　AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) 　　AND CISR_MAC = 'CF' 　　AND CMPINTV>APPINTV 　　and nvl(last_comac,1) <> 'EO' 　　and company_mac_days > 0 　　AND ATC IN ('K','M','R','Y','W','X','C','S') 　　AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) 　　AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' 　　AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-5-01-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines: PR-5 - Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
    AND CISR_MAC = 'CF'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Numerator

```
SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
    AND CISR_MAC = 'CF'
    AND CMPINTV>APPINTV
    and nvl(last_comac,1) <> 'EO'
    and company_mac_days > 0
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

UNE (Provisioning)

Report Labels:	PR-5-01-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Missed Appointment – Verizon – Facilities - Loop

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSL&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSL&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

UNE (Provisioning)

Report Labels:	PR-5-01-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Missed Appointment – Verizon – Facilities - Platform

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
        AND (
(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or
(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or
CHNG_CKL>0))))
or (type in ('R') and PON is not null))
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSP&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND CISR_MAC = 'CF'
	    AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	        AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or
	(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
	CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or
	CHNG_CKL>0))))
	or (type in ('R') and PON is not null))

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

UNE (Provisioning)

Report Labels:	PR-5-01-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR 5 - % Missed Appointment – Verizon – Facilities
	% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND CD > DD AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('G', 'H') AND ASR_STATUS = C

UNE (Provisioning)

Report Labels:	PR-5-01-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
     AND &SOUNPI&
  AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPI&
	  AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND CISR_MAC = 'CF'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTPI&
	  AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND CISR_MAC = 'CF'
	     AND CMPINTV>APPINTV
	     and nvl(last_comac,1) <> 'EO'
	     and company_mac_days > 0
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

| Report Labels: | PR-5-01-3342 | Complex Services - 2 Wire xDSL | Parity with VZ Retail |

Guidelines: PR-5 - Facility Missed Orders

% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPD&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND CMPINTV>APPINTV
	    and nvl(last_comac,1) <> 'EO'
	    and company_mac_days > 0
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

TRUNKS (Aggregate)

Report Labels:	PR-5-01-5000	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-5 - Facility Missed Orders
	% Missed Appointment – Verizon – Facilities

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the Order completion date is greater than the order due date due to Bell Atlantic Facility Reasons for product group.

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') = H AND WFA_COMPLETED_INTERVAL > WFA_OFFERED_INTERVAL

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') = H AND WFA_COMPLETED_INTERVAL > WFA_OFFERED_INTERVAL

RESALE (PROVISIONING)		

Report Labels:	PR-5-02-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders

	% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RSPS&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 15
	   AND CMPINTV - APPINTV > 1
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	

RESALE (PROVISIONING)

Report Labels:	PR-5-02-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RSSS&
   AND &Exclusions&
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RSSS&
	   AND &Exclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	      AND CISR_MAC = 'CF'
	      AND (company_mac_days) > 15
	   AND CMPINTV - APPINTV > 1
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RSSS&
   AND &Exclusions&
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RTSS&
	   AND &RetailExclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND CISR_MAC = 'CF'
	      AND (company_mac_days) > 15
	   AND CMPINTV - APPINTV > 1
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-5-02-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPI&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RSPI&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 15
	   AND CMPINTV - APPINTV > 1
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RTPI&
	   AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 15
	   AND CMPINTV - APPINTV > 1
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-5-02-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 15
	  AND CMPINTV - APPINTV > 1
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPD&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 15
	  AND CMPINTV - APPINTV > 1
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-5-02-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Orders Held for Facilities > 15 Days - Loop

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(ORDER_NUM)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSL&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 15
	  AND CMPINTV - APPINTV > 1
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

UNE (Provisioning)

Report Labels:	PR-5-02-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Orders Held for Facilities > 15 Days - Platform

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPSP&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
       AND (
(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or
(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or
CHNG_CKL>0))))
or (type in ('R') and PON is not null))
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPSP&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 15
	   AND CMPINTV - APPINTV > 1
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	       AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or
	(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
	CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or
	CHNG_CKL>0))))
	or (type in ('R') and PON is not null))

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')	

UNE (Provisioning)

Report Labels: | PR-5-02-3200 | Special Services Provisioning | Parity with VZ Retail

Guidelines: | PR 5 - % Missed Appointment – Verizon – Facilities

| % Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1, 'DS3') AND CD > DD + 15 AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('G', 'H') AND ASR_STATUS = C

UNE (Provisioning)

Report Labels:	PR-5-02-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**
SELECT **count(order_num)** WHERE STATE = '&ST&' AND &SOUNPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT** **COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &SOUNPI& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND CISR_MAC = 'CF' AND (company_mac_days) > 15 AND CMPINTV - APPINTV > 1 AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**
SELECT **count(order_num)** WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT** **COUNT(ORDER_NUM)** WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND CISR_MAC = 'CF' AND (company_mac_days) > 15 AND CMPINTV - APPINTV > 1 AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

| Report Labels: | PR-5-02-3342 | Complex Services - 2 Wire xDSL | Parity with VZ Retail |

Guidelines: PR-5 - Facility Missed Orders

% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &SOUNPD&
    AND &Exclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RTPD&
    AND &RetailExclusions
      AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
      AND ATC IN ('K','M','R','Y','W','X','C','S')
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RTPD&
	    AND &RetailExclusions
	      AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	      AND CISR_MAC = 'CF'
	      AND (company_mac_days) > 15
	    AND CMPINTV - APPINTV > 1
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	      AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	      AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

TRUNKS (Aggregate)		

Report Labels:	PR-5-02-5000	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 15 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 15 days for Bell Atlantic Facility Reasons for product group.

Filtered output file: Trunking Filter Data	
For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel	
Formula For: CLEC	

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') = H AND WFA_COMPLETED_INTERVAL > WFA_OFFERED_INTERVAL + 15

Filtered output file: Trunking Filter Data	
For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel	
Formula For: VERIZON	

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') = H AND WFA_COMPLETED_INTERVAL > WFA_OFFERED_INTERVAL + 15

RESALE (PROVISIONING)

| Report Labels: | PR-5-03-2100 | POTS - Provisioning - Total | Parity with VZ Retail |

| Guidelines: | PR-5 - Facility Missed Orders |
| | % Orders Held for Facilities > 60 Days |

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RSPS&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 60
	   AND CMPINTV - APPINTV > 6
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	      AND &RTPS&
	   AND &RetailExclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 60
	   AND CMPINTV - APPINTV > 6
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-5-03-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSSS&
   AND &Exclusions&
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RSSS&
	   AND &Exclusions&
	     AND STATUS in &STATUS&
	  AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 o INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 60
	   AND CMPINTV - APPINTV > 6
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTSS&
   AND &RetailExclusions&
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	

RESALE (PROVISIONING)		

Report Labels:	PR-5-03-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
        AND &RSPI&
     AND &Exclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	        AND &RSPI&
	     AND &Exclusions
	        AND STATUS in &STATUS&
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	        AND CISR_MAC = 'CF'
	        AND (company_mac_days) > 60
	     AND CMPINTV - APPINTV > 6
	        AND ATC IN ('K','M','R','Y','W','X','C','S')
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
        AND &RTPI&
     AND &RetailExclusions
        AND STATUS in &STATUS&
      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	        AND &RTPI&
	     AND &RetailExclusions
	        AND STATUS in &STATUS&
	      AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND CISR_MAC = 'CF'
	        AND (company_mac_days) > 60
	     AND CMPINTV - APPINTV > 6
	        AND ATC IN ('K','M','R','Y','W','X','C','S')
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-5-03-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RSPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPD&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-5-03-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Orders Held for Facilities > 60 Days - Loop

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPSL&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPSL&
	   AND &Exclusions
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND CISR_MAC = 'CF'
	     AND (company_mac_days) > 60
	   AND CMPINTV - APPINTV > 6
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	

UNE (Provisioning)		

Report Labels:	PR-5-03-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-5- Facility Missed Orders
	% Orders Held for Facilities > 60 Days - Platform

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
      AND (
(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or
(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or
CHNG_CKL>0))))
or (type in ('R') and PON is not null))
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPSP&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND
	    (
	  (TYPE IN ('N','T') or (TYPE =
	    AND (OUT_QTY=0 or INWARD_QTY>0
	CHNG_QTY>0)
	    AND (OUTWARD_CKL =
	        OR INWARD_CKL > 0
	        OR CHNG_CKL > 0)))
	      AND ATC IN ('K','M','R','Y','W','X','C','S')
	      OR
	    (TYPE = 'R
	      AND PON IS NOT NULL)

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')	

UNE (Provisioning)

Report Labels: | PR-5-03-3200 | Special Services Provisioning | Parity with VZ Retail

Guidelines: PR 5 - % Missed Appointment – Verizon – Facilities

% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3') AND CD > DD + 60 AND NVL(SUBSTR(WFA_MFC,1,1),'X') IN ('G', 'H') AND ASR_STATUS = C

UNE (Provisioning)

Report Labels:	PR-5-03-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPI&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	  AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPI&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-5-03-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail
Guidelines:	PR-5 - Facility Missed Orders		
	% Orders Held for Facilities > 60 Days		

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &SOUNPD&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	    AND &RTPD&
	  AND &RetailExclusions
	    AND STATUS in &STATUS&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

TRUNKS (Aggregate)

Report Labels:	PR-5-03-5000	PROVISIONING		Parity with IXC / FGD

Guidelines:	PR-5 - Facility Missed Orders
	% Orders Held for Facilities > 60 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Count of Orders Completed for product group.	Count of Orders where the completion date less due date is more than 60 days for Bell Atlantic Facility Reasons for product group

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Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	Numerator
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE = T AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') = H AND WFA_COMPLETED_INTERVAL > WFA_OFFERED_INTERVAL + 60

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	Numerator
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C AND NVL(SUBSTR(WFA_MFC,1,1),'X') = H AND WFA_COMPLETED_INTERVAL > WFA_OFFERED_INTERVAL + 60

Guidelines For: PR-6 Installation Quality

C2C Guideline:

Definition:	The percentage of lines/circuits/trunks installed where a trouble was reported and found in the BA network within 30 days (and within 7 days for POTS services) of order completion. Includes Drop Wire troubles (Disposition Code 3), Cable troubles (Disposition Code 4), and Central Office troubles (Disposition Code 5).
Performance Standard:	Metrics PR-6-01 and 02: Parity with BA Retail. Metric PR-6-03: No standard.
Exclusions:	Subsequent reports (additional customer calls while the trouble is pending). Troubles closed due to customer action. Troubles reported by Bell Atlantic employees in the course of performing preventative maintenance, where no customer has reported a trouble. Also excluded for Metrics PR-6-01 and 02: Customer Premises Equipment ("CPE") troubles. roubles reported but not found (Found OK/Test OK).
Report Dimensions:	BA Retail, CLEC Aggregate ,CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials: State Trunks: State

RESALE (PROVISIONING)

Report Labels:	PR-6-01-2100	POTS - Provisioning - Total		Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	SELECT COUNT(*) WHERE FDIS >= 0300 AND FDIS <= 0599 AND (AFLAG2 <> 'I', 'D' OR CS <> 11 OR TN <> "IBZD") AND RESELL LIKE ("S*") AND TABLE VALIDATION ALGORITHM AND CDT >= STARTDATE AND CDT <= ENDDATE AND I30 = 'X' AND R30 <> 'X'

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	**Numerator**
SELECT COUNT(*) WHERE STATE = '&ST&' AND &RSPS& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	SELECT COUNT(*) WHERE FDIS >= 0300 AND FDIS <= 0599 AND (AFLAG2 <> 'I', 'D' OR CS <> 11 OR TN <> "IBZD") AND RESELL LIKE ("S*") AND TABLE VALIDATION ALGORITHM AND CDT >= STARTDATE AND CDT <= ENDDATE AND I30 = 'X' AND R30 <> 'X'

RESALE (PROVISIONING)

Report Labels:	PR-6-01-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-6- Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
     AND &RSSS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(decode((INWARD_QTY+
	CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
	WHERE FDIS >= 0300
	AND FDIS <= 0599
	AND I30 = 'X'
	AND R30 <> "X"
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE

Filtered output file:	MR Specials - Detail
	For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
     AND &RSSS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE ='N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(decode((INWARD_QTY+
	CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
	WHERE MCN 4 = 'RSID'
	 AND RPT_CAT = 'CR'
	 AND TRBL_CD IN ('FAC', 'CO', 'STN')
	 AND RPI_FLAG = 'Y'

Filtered output file:	MR Specials - Detail
	For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE RPT_CAT = 'CR'
 AND TRBL_CD IN ('FAC', 'CO', 'STN')
 AND RPI_FLAG = 'Y'
 AND MCN 4 = 'NYNX'

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
    AND &RTSS&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)		
Report Labels:	PR-6-01-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
        AND &RSPI&
    AND &Exclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE R30 <> X
	AND FDIS <= 0300
	AND (FDIS >= 0599
	AND AFLAG2 = 'I'
	OR CS = 11
	OR TN LIKE "IBZD*")
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND I30 = X
	AND RESELL IS 'S' AND TABLE VALIDATION ALGORITHM

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
        AND &RTPI&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND TYPE IN ('N','T','C')
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE R30 <> X
	AND FDIS >= 0300
	AND FDIS <= 0599
	AND (AFLAG2 = 'I'
	OR CS = 11
	OR TN LIKE "IBZD*")
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND I30 = 'X'

RESALE (PROVISIONING)

Report Labels:	PR-6-01-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE R30 <> X
	AND FDIS >= 0300
	AND FDIS <= 0599
	AND (R30 = 'X'
	AND OR <> 'I')
	AND AFLAG2 = 'D'
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS 'S' AND TABLE VALIDATION ALGORITHM
	AND I30 = X

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE R30 <> X
	AND FDIS >= 0300
	AND FDIS <= 0599
	AND (R30 = 'X'
	AND OR <> 'I')
	AND AFLAG2 = 'D'
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND I30 = X

UNE (Provisioning)

Report Labels:	PR-6-01-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days - Loop

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &SOUNPSL&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND TN = "TXNU*"
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION ALGORITHM

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator
	SELECT **SUM(INWARD_QTY+CHNG_QTY)** WHERE FDIS >= 0300 AND FDIS <= 0499 AND AFLAG2 NOT IN ('D', 'I') AND CS <> 11 AND TN NOT LIKE "IBZD*" AND CDT >= STARTDATE AND CDT <= ENDDATE AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

UNE (Provisioning)

Report Labels:	PR-6-01-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days - Platform

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
SUM(INWARD_QTY+CHNG_QTY)
WHERE STATE = '&ST&'
     AND &SOUNPSP&
  AND &Exclusions
     AND STATUS in &STATUS&
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND
     (
       (TYPE IN ('N','T','C')
       AND ATC IN ('K','M','R','Y','W','X','C','S'))
     OR
   (TYPE = 'R
     AND PON IS NOT NULL)
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	WHERE FDIS >= 0300
	AND FDIS <= 0599
	AND AFLAG2 NOT IN ('D', 'I')
	AND CS <> 11
	AND CDT >= STARTDATE
	AND TN NOT LIKE "IBZD*"
	AND CDT <= ENDDATE
	AND RESELL IS 'S' AND TABLE VALIDATION ALGORITHM
	AND R30 <> X
	AND I30 = X

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
SUM(INWARD_QTY+CHNG_QTY)
WHERE STATE = '&ST&'
     AND &RTPS&
  AND &RetailExclusions&
     AND TYPE IN ('N','T','C')
     AND STATUS in &STATUS&
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	WHERE FDIS >= 0300
	AND FDIS <= 0599
	AND AFLAG2 NOT IN ('D', 'I')
	AND CS <> 11
	AND CDT >= STARTDATE
	AND TN NOT LIKE "IBZD*"
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND R30 <> X
	AND I30 = X

UNE (Provisioning)

Report Labels:	PR-6-01-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF') AND ASR_STATUS = C	

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF') AND ASR_STATUS = 'C'	

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25   File Type: Text

Formula For: CLEC

Denominator	**Numerator**
	SELECT **COUNT(*)** WHERE MCN 4 = 'AECN' AND RPT_CAT = 'CR' AND TRBL_CD IN ('FAC', 'CO', 'STN') AND RPI_FLAG = 'Y'

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**

| SELECT COUNT(*) WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF') AND ASR_STATUS = 'C' | |

Filtered output file: MR Specials - Detail	
For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text	
Formula For: VERIZON	

Denominator	**Numerator**
	SELECT COUNT(*) WHERE MCN 4 = 'NYNX' AND RPT_CAT = 'CR' AND TRBL_CD IN ('FAC', 'CO', 'STN') AND RPI_FLAG = 'Y'

UNE (Provisioning)

Report Labels:	PR-6-01-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
     AND &SOUNPI&
  AND &Exclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION ALGORITHM
	AND TN IN ('DY', 'TY', 'HMXU')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator
	SELECT **COUNT(*)** WHERE FDIS >= 0300 AND FDIS <= 0499 AND CDT >= STARTDATE AND CDT <= ENDDATE AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM AND (AFLAG2 = 'I' OR CS = 11 OR TN LIKE 'IBZD*')

UNE (Provisioning)

Report Labels:	PR-6-01-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION ALGORITHM
	AND TN IN ('DY', 'TY', 'HMXU')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator

SELECT
COUNT(*)
WHERE STATE = '&ST&'
    AND &SOUNPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(*)
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND (AFLAG2 = 'L'
	OR TN IN ('ARDU', 'AQDU'))

TRUNKS (Aggregate)		

Report Labels:	PR-6-01-5000	PROVISIONING	Parity with IXC / FGD

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For:	CLEC

Denominator	Numerator
	SELECT **SUM(ACTUAL_DUR)** WHERE FDIS >= 0300 AND FDIS <= 5999 AND CDT >= STARTDATE AND CDT <= ENDDATE AND I30 = 'X' AND R30 = 'X'

Filtered output file:	Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For:	CLEC

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C	

Filtered output file:	Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For:	VERIZON

Denominator	Numerator
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I'. 'W') AND ORDER_STATUS = C	

RESALE (PROVISIONING)

Report Labels:	PR-6-02-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 7 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 7 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &RSPS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND (AFLAG2 <> 'I', 'D'
	OR CS <> 11
	OR TN <> "IBZD")
	AND RESELL LIKE ("S*") AND TABLE VALIDATION ALGORITHM
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &RSPS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND (AFLAG2 <> 'I', 'D'
	OR CS <> 11
	OR TN <> "IBZD")
	AND RESELL LIKE NULL AND TABLE VALIDATION ALGORITHM
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE

UNE (Provisioning)

Report Labels:	PR-6-02-3112	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 7 Days - Loop

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 7 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND TN = "TXNU*"
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION ALGORITHM

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	Numerator
	SELECT SUM(INWARD_QTY+CHNG_QTY) WHERE FDIS >= 0300 AND FDIS <= 0499 AND AFLAG2 NOT IN ('D', 'I') AND CS <> 11 AND TN NOT LIKE "IBZD*" AND CDT >= STARTDATE AND CDT <= ENDDATE AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

UNE (Provisioning)

Report Labels:	PR-6-02-3140	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 7 Days - Platform

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of central office and outside plant loop (disposition code 03, 04 and 05) troubles with installation activity within 7 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
WHERE STATE = '&ST&'
    AND &SOUNPSP&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND
    (
      (TYPE IN ('N','T','C')
       AND ATC IN ('K','M','R','Y','W','X','C','S'))
     OR
    (TYPE = 'R
       AND PON IS NOT NULL)
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION ALGORITHM
	AND SC IN ('RBM', 'RUC', 'RRM', 'RDXJX', 'RDXUX', 'RBX')

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions&
    AND TYPE IN ('N','T','C')
    AND STATUS in &STATUS&
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	WHERE FDIS >= 0300
	AND FDIS <= 0499
	AND AFLAG2 NOT IN ('D', 'I')
	AND CS <> 11
	AND TN NOT LIKE "IBZD*"
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM

RESALE (PROVISIONING)

Report Labels:	PR-6-03-2100	POTS - Provisioning - Total	No Standard

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days – FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &RSPS&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE AFLAG2 NOT IN ('D', 'I')
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND CS <> 11
	AND TN NOT LIKE "IBZD*"
	AND RESELL LIKE ("S*") AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &RSPS&
   AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE AFLAG2 NOT IN ('D', 'I')
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND CS <> 11
	AND TN NOT LIKE "IBZD*"
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

RESALE (PROVISIONING)

Report Labels:	PR-6-03-2200	Special Services - Provisioning	No Standard

Guidelines:	PR-6- Installation Quality
	% Installation Troubles reported within 30 Days – FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file:	MR Specials - Detail
	For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(decode((INWARD_QTY+
	CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
	WHERE MCN 4 = 'RSID'
	 AND RPT_CAT = 'CR'
	 AND TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', 'NTF')
	 AND RPI_FLAG = 'Y'

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
    AND &RSSS&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(decode((INWARD_QTY+
	CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
	WHERE STATE = '&ST&'
	    AND &RSSS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	  AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 o INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	    AND CISR_MAC = 'CF'
	    AND (company_mac_days) > 60
	  AND CMPINTV - APPINTV > 6
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	MR Specials - Detail
	For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
        AND &RTSS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND TYPE IN ('N','T','C')
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE MCN 4 = 'NYNX'
 AND   RPT_CAT = 'CR'
 AND   TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', NTF')
 AND   RPI_FLAG = 'Y'

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
        AND &RTSS&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND TYPE IN ('N','T','C')
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-6-03-2341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	PR-6 - Installation Quality
	% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def
For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text
Formula For: CLEC

Denominator	Numerator

SELECT
SUM(IN_FACIL)
WHERE STATE = '&ST&'
    AND &RSPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(IN_FACIL)
	WHERE AFLAG2 = 'I' (
	OR CS = 11
	OR TN LIKE "IBZD*")
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("S*") AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

Filtered output file: FCC File Extract Def
For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text
Formula For: VERIZON

Denominator	Numerator

SELECT
SUM(IN_FACIL)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(IN_FACIL)
	WHERE AFLAG2 = 'I' (
	OR CS = 11
	OR TN LIKE "IBZD*")
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

RESALE (PROVISIONING)

Report Labels:	PR-6-03-2342	Complex Services - 2 Wire xDSL	No Standard

Guidelines:	PR-6 - Installation Quality
	% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &RSPD&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T','C')or (TYPE ='R' and RESELLER_ACT='I'))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE AFLAG2 = 'D'
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("S*") AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
 	
WHERE STATE = '&ST&'
    AND &RTPD&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	
	WHERE AFLAG2 = 'D'
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE (NULL) AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

UNE (Provisioning)		

Report Labels:	PR-6-03-3112	POTS - Provisioning	No Standard

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days – FOK/TOK/CPE - Loop

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
WHERE STATE = '&ST&'
    AND &SOUNL&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND TYPE IN ('N','T','C')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(INWARD_QTY+CHNG_QTY)
	WHERE TN = "TXNU*"
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION
	ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
SUM(INWARD_QTY+CHNG_QTY)
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions&
    AND TYPE IN ('N','T','C')
    AND STATUS in &STATUS&
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')	

UNE (Provisioning)

Report Labels:	PR-6-03-3121	POTS - Provisioning	No Standard

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days – FOK/TOK/CPE - Other

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	**Numerator**

SELECT
 	
WHERE STATE = '&ST&'
    AND &SOUNPSO&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND TYPE IN ('N','T','C')
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	
	WHERE STATE = '&ST&'
	    AND &SOUNPSO&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND TYPE IN ('N','T','C')
	    AND ATC IN ('K','M','R','Y','W','X','C','S')
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN
	('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	**Numerator**

SELECT
 	
WHERE STATE = '&ST&'
    AND &RTPS&
  AND &RetailExclusions&
    AND TYPE IN ('N','T','C')
    AND STATUS in &STATUS&
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	
	WHERE AFLAG2 NOT IN ('D', 'I')
	AND CS <> 11
	AND TN NOT LIKE "IBZD*"
	AND CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

UNE (Provisioning)

Report Labels:	PR-6-03-3200	Special Services Provisioning	No Standard

Guidelines:	PR-6 - Installation Quality
	% Installation Troubles reported within 30 Days – FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	Numerator

```
SELECT
SUM(ASR_QTY)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  ACT IN ('N', 'C')
AND  PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF')
AND  ASR_STATUS = C
```

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Formula For:	CLEC

Denominator	Numerator

```
SELECT
SUM(ASR_QTY)
WHERE STATE = 'NJ'
 AND   ACTIVITY_DATE >= STARTDATE
 AND   ACTIVITY_DATE <= ENDDATE
 AND   ACT IN ('N', 'C')
 AND   PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF')
 AND   ASR_STATUS = 'C'
```

Filtered output file: MR Specials - Detail

For the details on the above out put filtered file layout refer to File Appendix: 25   File Type: Text

Formula For:	CLEC

Denominator	Numerator
| | ```
SELECT
COUNT(*)
WHERE MCN 4 = 'AECN'
 AND   RPT_CAT = 'CR'
 AND   TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', 'NTF')
 AND   RPI_FLAG = 'Y'
``` |

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Formula For:	VERIZON

Denominator	Numerator

SELECT SUM(ASR_QTY)	
WHERE STATE = 'NJ' AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('DS1', 'DS3', 'IOF') AND ASR_STATUS = 'C'	

Filtered output file:	MR Specials - Detail
	For the details on the above out put filtered file layout refer to File Appendix: 25 File Type: Text
Formula For:	VERIZON

Denominator	**Numerator**
	SELECT COUNT(*)
	WHERE MCN 4 = 'NYNX' AND RPT_CAT = 'CR' AND TRBL_CD IN ('FOK', 'TOK', 'CPE', 'CC', 'NTF') AND RPI_FLAG = 'Y'

UNE (Provisioning)

Report Labels:	PR-6-03-3341	Complex Services - 2 Wire Digital	No Standard

Guidelines:	PR-6 - Installation Quality
	% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	Numerator

SELECT
SUM(decode((INWARD_QTY+
CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
WHERE STATE = '&ST&'
    AND &SOUNPI&
  AND &Exclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
AND decode(WFA_NUM_do,null,decode(ocb_coc,'O',1,'C',0,0),WFA_NUM_DO)>0
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	SUM(decode((INWARD_QTY+
	CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))
	WHERE CDT >= STARTDATE
	AND CDT <= ENDDATE
	AND RESELL LIKE ("W*") AND TABLE VALIDATION ALGORITHM
	AND (AFLAG2 = 'L'
	OR TN IN ('ARDU', 'AQDU'))
	AND FDIS >= 0700
	AND FDIS <= 0999
	OR FDIS >= 1200
	AND FDIS <= 1399

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	VERIZON

Denominator	Numerator
	SELECT **SUM(IN_FACIL)** WHERE CDT >= STARTDATE AND CDT <= ENDDATE AND (AFLAG2 = 'I' OR CS = 11 OR TN LIKE 'IBZD*') AND RESELL IS NULL AND TABLE VALLIDATION ALGORITHM AND FDIS >= 0700 AND FDIS <= 0999 OR FDIS >= 1200 AND FDIS <= 1399

UNE (Provisioning)

Report Labels:	PR-6-03-3342	Complex Services - 2 Wire xDSL

No Standard

Guidelines: PR-6 - Installation Quality

% Inst. Troubles reported w/ in 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator: | **Numerator:**

Total Lines with installation activity within the reporting month.

Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	Numerator
SELECT **SUM(decode((INWARD_QTY+ CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))** WHERE CDT >= STARTDATE AND RESELL LIKE "W*" AND TABLE VALIDATION ALGORITHM AND CDT <= ENDDATE AND AFLAG2 = 'L' AND TN IN 'AQDU', 'ARDU')	**SELECT** **SUM(decode((INWARD_QTY+ CHNG_QTY),0,(in_facil),(inward_qty+chng_qty)))** WHERE CDT >= STARTDATE AND RESELL LIKE "W*" AND TABLE VALIDATION ALGORITHM AND CDT <= ENDDATE AND FDIS >= 0700 AND FDIS <= 0999 OR FDIS >= 1200 AND FDIS <= 1399 AND (AFLAG2 = 'L' AND TN IN 'AQDU', 'ARDU')

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: VERIZON

Denominator	Numerator
SELECT **SUM(INWARD_QTY+CHNG_QTY)** WHERE STATE = '&ST&' AND &SOUNPD& AND &Exclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT** **SUM(INWARD_QTY+CHNG_QTY)** WHERE AFLAG2 = 'D' AND CDT <= ENDDATE AND CDT >= STARTDATE AND RESELL IS NULL AND TABLE VALIDATION ALGORITHM AND FDIS >= 0700 AND FDIS <= 0999 OR FDIS >= 1200 AND FDIS <= 1399

TRUNKS (Aggregate)

Report Labels:	PR-6-03-5000	PROVISIONING		No Standard

Guidelines:	PR-6 - Installation Quality
	% Inst. Troubles reported within 30 Days - FOK/TOK/CPE

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total Lines with installation activity within the reporting month.	Count of Not Found, Test OK and CPE troubles with installation activity within 30 days of trouble report.

Filtered output file:	FCC File Extract Def
	For the details on the above out put filtered file layout refer to File Appendix: 23 File Type: Text
Formula For:	CLEC

Denominator	**Numerator**
	SELECT **SUM(ACTUAL_DUR)** WHERE CDT >= STARTDATE AND CDT <= ENDDATE AND ((FDIS >= 0700 AND FDIS <= 0999) OR (FDIS >= 1200 AND FDIS <= 1399)) AND I30 = 'X' AND R30 = 'X'

Filtered output file:	Trunking Filter Data
	For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel
Formula For:	CLEC

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C	

Filtered output file:	Trunking Filter Data
	For the details on the above out put filtered file layout refer to File Appendix: 4 File Type: Excel
Formula For:	VERIZON

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	

Guidelines For: PR-7 Jeopardy Reports

C2C Guideline:

Definition:	The percent of orders completed or canceled identified with a jeopardy condition. Jeopardy notices will be posted twice daily on the BA Web server for a CLEC to retrieve.
Performance Standard:	95% on time in accordance with the schedule below:(footnote 27) Jeopardy Status Notification: Timeliness of notice of jeopardy of service order request where miss is known in advance of due date (missed commitment with new date/time) Resale and UNE Where the jeopardy condition is due to a lack of BA facilities and the jeopardy condition is known to BA at least 48 hours before the due date, the jeopardy notice will be given at least 48 hours before the due date. Where the jeopardy condition is due to a BA condition other than a lack of facilities and the jeopardy condition is known to BA at least 24 hours before the due date, the jeopardy notice will be given at least 24 hours before the due date. Interconnection Trunks Where the jeopardy condition is known to BA at least two days before the due date, the jeopardy notice will be given at least two days before the due date.
Exclusions:	BA Test Orders, Disconnect Orders, Bell Atlantic Administrative orders, Additional Segments on orders (parts of a whole order are included in the whole), Orders that are not complete or canceled.
Report Dimensions:	CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	State

27 If BA adopts a practice of giving Jeopardy Notices to BA Retail customers who purchase retail services that are analogous to the services covered by this metric, the standard wo
  "Parity with BA Retail".

UNE (Provisioning)

| Report Labels: | PR-7-01-3510 | Special Services Provisioning | See Guidelines |

| Guidelines: | PR-7 - Jeopardy Reports |

% Orders with Jeopardy Status - EEL

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total EEL orders completed or canceled	Count of EEL orders with jeopardy status

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('EEL') AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACT IN ('N', 'C') AND PRODUCT_TYPE IN ('EEL') AND ASR_STATUS = C AND WFA_MFC <> NULL

Guidelines For: PR-8 Open Orders in a Hold Status

C2C Guideline:

Definition:	This metric measures the number of open orders that at the close of the reporting period have been in a hold status for more than 30 or 90 calendar days, as a percentage of orders completed in the reporting period. An "open order" is a valid order that has not been completed or canceled. Open orders in a "hold status" include: (1) open orders that have passed the originally committed completion date due to BA reasons; and, (2) open orders that have not been assigned a completion date due to BA reasons. Measurement of the 30 and 90 day intervals for open orders that have passed the originally committed completion date due to BA reasons will commence with such passed originally committed completion date (passed originally committed completion date = Day 0). Measurement of the 30 and 90 day intervals for open orders that have not been assigned a completion date due to BA reasons will commence with the application date (application date = Day 0).
Performance Standard:	Parity with BA Retail.
Exclusions:	BA Test Orders, Disconnect Orders, Bell Atlantic Administrative orders, Additional Segments on orders (parts of a whole order are included in the whole). Orders that are complete or canceled. Suspend for non-payment and associated restore orders. Orders that have passed the committed completion date, or whose completion has been delayed, due to CLEC or end user delay. Orders that at the request of the CLEC or BA Retail customer have not been assigned a completion date.
Report Dimensions:	BA Retail, CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific
Geography:	POTS, 2 Wire Digital Services, and 2 Wire xDSL Services: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen Specials, EEL and IOF: State Trunks: State

RESALE (PROVISIONING)

Report Labels:	PR-8-01-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

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Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 3
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 30
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	     AND &RSPS&
	   AND &Exclusions
	     AND &STATUS8&
	   AND COMPANY_MAC_DAYS > 3
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     and trunc(load_date) - due > 30
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	     AND &RTPS&
	   AND &RetailExclusions
	     AND &STATUS8&
	   AND COMPANY_MAC_DAYS > 3
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND ATC IN ('K','M','R','Y','W','X','C','S'
	     and trunc(load_date) - due > 30
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

RESALE (PROVISIONING)

Report Labels:	PR-8-01-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RSSS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 3
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 30
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	      AND &RSSS&
	   AND &Exclusions&
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
      AND &RSSS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 3
   AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 30
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	      AND &RSSS&
	   AND &Exclusions&
	     AND STATUS in &STATUS&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

RESALE (PROVISIONING)

Report Labels:	PR-8-01-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RSPI&
  AND &Exclusions
    AND &STATUS8&
  AND COMPANY_MAC_DAYS > 3
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
  AND ATC IN ('K','M','R','Y','W','X','C','S'
    and trunc(load_date) - due > 30
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND &RSPI&
	  AND &Exclusions
	    AND &STATUS8&
	    AND COMPANY_MAC_DAYS > 3
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I'))
	  AND ATC IN ('K','M','R','Y','W','X','C','S'
	    and trunc(load_date) - due > 30
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	  AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &RTPI&
  AND &RetailExclusions
    AND STATUS in &STATUS&
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND ATC IN ('K','M','R','Y','W','X','C','S')
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND &RTPI&
	  AND &RetailExclusions
	    AND &STATUS8&
	    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	    AND COMPANY_MAC_DAYS > 3
	  AND ATC IN ('K','M','R','Y','W','X','C','S'
	    and trunc(load_date) - due > 30
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	  AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

RESALE (PROVISIONING)

Report Labels:	PR-8-01-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator: **Numerator:**

Total number of orders completed in the reporting period

Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPD&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 3
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
   AND ATC IN ('K','M','R','Y','W','X','C','S'
     and trunc(load_date) - due > 30
      AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPD&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 3
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
   AND ATC IN ('K','M','R','Y','W','X','C','S'
     and trunc(load_date) - due > 30
      AND NVL(SELLER_NAME,0) NOT IN
(&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND &STATUS8&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND COMPANY_MAC_DAYS > 3
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 30
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

UNE (Provisioning)

Report Labels:	PR-8-01-3100	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPS&
  AND &Exclusions
    AND &STATUS8&
  AND COMPANY_MAC_DAYS > 3
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND nvl(ATC,0) IN ('K','M','R','Y','W','X','C','S')
    and trunc(load_date) - due > 30
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND &SOUNPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and cls in ('RRM','RBM')))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
    AND &SOUNPS&
  AND &Exclusions
    AND &STATUS8&
  AND COMPANY_MAC_DAYS > 3
    AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
    AND nvl(ATC,0) IN ('K','M','R','Y','W','X','C','S')
    and trunc(load_date) - due > 30
    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
  AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	    AND &SOUNPS&
	  AND &Exclusions
	    AND STATUS in &STATUS&
	    AND (
	(ATC IN ('K','M','R','Y','W','X','C','S') AND ((TYPE IN ('N','T')) or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))))
	or (type in ('R') and PON is not null and cls in ('RRM','RBM')))
	    AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	    AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	    AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')

UNE (Provisioning)

Report Labels:	PR-8-01-3200	Special Services Provisioning	Parity with VZ Retail

Guidelines: | PR-8 - Open Orders in a Hold Status |

% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ASR_STATUS = C AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ACT IN ('N', 'C')	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_DT > DD + 30 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = P AND PRODUCT_TYPE IN ('DS1, 'DS3') AND ACT IN ('N', 'C')

UNE (Provisioning)

Report Labels:	PR-8-01-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator
SELECT **count(order_num)** WHERE STATE = '&ST&' AND &SOUNPI& AND &Exclusions AND &STATUS8& AND COMPANY_MAC_DAYS > 3 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') and trunc(load_date) - due > 30 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')	**SELECT** **count(order_num)** WHERE STATE = '&ST&' AND &SOUNPI& AND &Exclusions AND &STATUS8& AND COMPANY_MAC_DAYS > 3 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') and trunc(load_date) - due > 30 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator
SELECT **count(order_num)** WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT** **count(order_num)** WHERE STATE = '&ST&' AND &RTPI& AND &RetailExclusions AND &STATUS8& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND COMPANY_MAC_DAYS > 3 AND ATC IN ('K','M','R','Y','W','X','C','S' and trunc(load_date) - due > 30 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

UNE (Provisioning)

Report Labels:	PR-8-01-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPD&
  AND &Exclusions
     AND &STATUS8&
  AND COMPANY_MAC_DAYS > 3
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 30
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
     AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPD&
	  AND &Exclusions
	     AND &STATUS8&
	  AND COMPANY_MAC_DAYS > 3
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     and trunc(load_date) - due > 30
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	     AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPD&
  AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTPD&
	  AND &RetailExclusions
	     AND &STATUS8&
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	  AND COMPANY_MAC_DAYS > 3
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	     and trunc(load_date) - due > 30
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	  AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

UNE (Provisioning)

Report Labels:	PR-8-01-3510	Special Services Provisioning	Parity with VZ Retail

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 30 Days - EEL

Result: (Numerator / Denominator) * 100

Denominator:

Total number of orders completed in the reporting period

Numerator:

Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator

```
SELECT
COUNT(*)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  PRODUCT_TYPE = EEL
AND  ASR_STATUS = C
AND  ACT IN ('N', 'C')
```

Numerator

```
SELECT
COUNT(*)
WHERE STATE = NJ
AND  ACTIVITY_DATE >= STARTDATE
AND  ACTIVITY_DATE <= ENDDATE
AND  PRODUCT_TYPE = EEL
AND  ACTIVITY_DT > DD + 30
AND  NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D')
AND  ASR_STATUS = P
AND  ACT IN ('N', 'C')
```

UNE (Provisioning)

Report Labels:	PR-8-01-3530	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 30 Days - IOF

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ASR_STATUS = C AND PRODUCT_TYPE = IOF AND ACT IN ('N', 'C')	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_DT > DD + 30 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = P AND PRODUCT_TYPE = IOF AND ACT IN ('N', 'C')

TRUNKS (Aggregate)

| Report Labels: | PR-8-01-5000 | PROVISIONING | | Parity with IXC / FGD |

| Guidelines: | PR-8 - Average Days Held on Pending Orders |
| | % Open Orders in a Hold Status > 30 Days |

Result: (Numerator / Denominator) * 100

| **Denominator:** | **Numerator:** |
| Total number of orders completed in the reporting period | Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days |

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T', 'R') AND ORDER_STATUS = P AND WFA_DDOBJ < TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 30 AND CNR_YN = N

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I', 'W') AND ORDER_STATUS = P AND WFA_DDOBJ < TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 30 AND CNR_YN = N

RESALE (PROVISIONING)

Report Labels:	PR-8-02-2100	POTS - Provisioning - Total	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator: | **Numerator:**

Total number of orders completed in the reporting period | Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPS&
   AND &RetailExclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

RESALE (PROVISIONING)

Report Labels:	PR-8-02-2200	Special Services - Provisioning	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**

RESALE (PROVISIONING)

Report Labels:	PR-8-02-2341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPI&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RSPI&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and
RESELLER_ACT='I' ))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPI&
   AND &RetailExclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

RESALE (PROVISIONING)

Report Labels:	PR-8-02-2342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	CLEC

Denominator	**Numerator**
SELECT **count(order_num)** WHERE STATE = '&ST&' AND &RSPD& AND &Exclusions AND &STATUS8& AND COMPANY_MAC_DAYS > 9 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') and trunc(load_date) - due > 90 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')	**SELECT** **count(order_num)** WHERE STATE = '&ST&' AND &RSPD& AND &Exclusions AND &STATUS8& AND COMPANY_MAC_DAYS > 9 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)) or (TYPE ='R' and RESELLER_ACT='I')) AND ATC IN ('K','M','R','Y','W','X','C','S') and trunc(load_date) - due > 90 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file:	Service Order Record Data Layout
	For the details on the above out put filtered file layout refer to File Appendix: 22 File Type: Fixed Text
Formula For:	VERIZON

Denominator	**Numerator**
SELECT **count(order_num)** WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND STATUS in &STATUS& AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S') AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')	**SELECT** **count(order_num)** WHERE STATE = '&ST&' AND &RTPD& AND &RetailExclusions AND &STATUS8& AND COMPANY_MAC_DAYS > 9 AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0))) AND ATC IN ('K','M','R','Y','W','X','C','S' and trunc(load_date) - due > 90 AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&) AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O' AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO') AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

UNE (Provisioning)

Report Labels:	PR-8-02-3100	POTS - Provisioning	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

---

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND nvl(ATC,0) IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (
(ATC IN ('K','M','R','Y','W','X','C','S')   AND ((TYPE IN ('N','T')) or
(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
CHNG_QTY>0) and (OUTWARD_CKL=0  or INWARD_CKL>0 or
CHNG_CKL>0))))
or (type in ('R') and PON is not null and cls in ('RRM','RBM')) )
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

Denominator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPS&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or
INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0  or
INWARD_CKL>0 or CHNG_CKL>0)))
     AND nvl(ATC,0) IN ('K','M','R','Y','W','X','C','S')
     and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in
('SA','SC','SE','SL','SO','SP','SR')
```

Numerator

```
SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPS&
   AND &Exclusions
     AND STATUS in &STATUS&
     AND (
(ATC IN ('K','M','R','Y','W','X','C','S')   AND ((TYPE IN ('N','T')) or
(TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or
CHNG_QTY>0) and (OUTWARD_CKL=0  or INWARD_CKL>0 or
CHNG_CKL>0))))
or (type in ('R') and PON is not null and cls in ('RRM','RBM')) )
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN
('DB2','DB5','MMS','MUZ','SU2','ZZO')
```

UNE (Provisioning)

Report Labels: | PR-8-02-3200 | Special Services Provisioning | Parity with VZ Retail

Guidelines: | PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND PRODUCT_TYPE IN ('DS1', 'DS3') AND ACTIVITY_DATE <= ENDDATE AND ASR_STATUS = C	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND PRODUCT_TYPE IN ('DS1', 'DS3') AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_DT > DD + 90 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = P

UNE (Provisioning)

Report Labels:	PR-8-02-3341	Complex Services - 2 Wire Digital	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
        AND &SOUNPI&
    AND &Exclusions
        AND &STATUS8&
    AND COMPANY_MAC_DAYS > 9
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        and trunc(load_date) - due > 90
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
    AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	        AND &SOUNPI&
	    AND &Exclusions
	        AND &STATUS8&
	        AND COMPANY_MAC_DAYS > 9
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND ATC IN ('K','M','R','Y','W','X','C','S')
	        and trunc(load_date) - due > 90
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	**Numerator**

SELECT
count(order_num)
WHERE STATE = '&ST&'
        AND &RTPI&
    AND &RetailExclusions
        AND STATUS in &STATUS&
        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
        AND ATC IN ('K','M','R','Y','W','X','C','S')
        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	count(order_num)
	WHERE STATE = '&ST&'
	        AND &RTPI&
	    AND &RetailExclusions
	        AND &STATUS8&
	    AND COMPANY_MAC_DAYS > 9
	        AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	        AND ATC IN ('K','M','R','Y','W','X','C','S')
	        and trunc(load_date) - due > 90
	        AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	        AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	        AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	    AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

UNE (Provisioning)

Report Labels:	PR-8-02-3342	Complex Services - 2 Wire xDSL	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

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Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: CLEC

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &SOUNPD&
   AND &Exclusions
     AND &STATUS8&
   AND COMPANY_MAC_DAYS > 9
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
   and trunc(load_date) - due > 90
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &SOUNPD&
	   AND &Exclusions
	     AND &STATUS8&
	     AND COMPANY_MAC_DAYS > 9
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	     AND ATC IN ('K','M','R','Y','W','X','C','S')
	   and trunc(load_date) - due > 90
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

Filtered output file: Service Order Record Data Layout

For the details on the above out put filtered file layout refer to File Appendix: 22   File Type: Fixed Text

Formula For: VERIZON

Denominator	Numerator

SELECT
count(order_num)
WHERE STATE = '&ST&'
     AND &RTPD&
   AND &RetailExclusions
     AND STATUS in &STATUS&
     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
     AND ATC IN ('K','M','R','Y','W','X','C','S')
     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	SELECT
	COUNT(ORDER_NUM)
	WHERE STATE = '&ST&'
	     AND &RTPD&
	   AND &RetailExclusions
	     AND &STATUS8&
	   AND COMPANY_MAC_DAYS > 9
	     AND (TYPE IN ('N','T') or (TYPE in 'C' and (OUT_QTY=0 or INWARD_QTY>0 or CHNG_QTY>0) and (OUTWARD_CKL=0 or INWARD_CKL>0 or CHNG_CKL>0)))
	   AND ATC IN ('K','M','R','Y','W','X','C','S'
	   and trunc(load_date) - due > 90
	     AND NVL(SELLER_NAME,0) NOT IN (&TEST_SELLERS&)
	     AND SUBSTR(NVL(SWO_CODE,'*'),1,1)<>'O'
	     AND NVL(CLS,0) NOT IN ('DB2','DB5','MMS','MUZ','SU2','ZZO')
	   AND NVL(CISR_MAC,1) not in ('SA','SC','SE','SL','SO','SP','SR')

UNE (Provisioning)

Report Labels:	PR-8-02-3510	Special Services Provisioning	Parity with VZ Retail

Guidelines:	PR-8 - Open Orders in a Hold Status
	% Open Orders in a Hold Status > 90 Days - EEL

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ASR_STATUS = C AND PRODUCT_TYPE IN EEL AND ACT IN ('N', 'C')	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_DT > DD + 90 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = P AND PRODUCT_TYPE IN EEL AND ACT IN ('N', 'C')

UNE (Provisioning)

| Report Labels: | PR-8-02-3530 | Special Services Provisioning | Parity with VZ Retail |

Guidelines: PR-8 - Open Orders in a Hold Status

% Open Orders in a Hold Status > 90 Days - IOF

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

Filtered output file: ASR-UNE-SPECIAL

For the details on the above out put filtered file layout refer to File Appendix: 7   File Type: Excel

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ASR_STATUS = C AND PRODUCT_TYPE IN IOF AND ACT IN ('N', 'C')	**SELECT** **COUNT(*)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND ACTIVITY_DT > DD + 90 AND NVL(SUBSTR(WFA_MFC,1,1),'X') NOT IN ('C', 'D') AND ASR_STATUS = P AND PRODUCT_TYPE IN IOF AND ACT IN ('N', 'C')

TRUNKS (Aggregate)

Report Labels:	PR-8-02-5000	PROVISIONING		Parity with IXC / FGD

Guidelines:	PR-8 - Average Days Held on Pending Orders
	% Open Orders in a Hold Status > 90 Days

Result: (Numerator / Denominator) * 100

Denominator:	Numerator:
Total number of orders completed in the reporting period	Number of open orders that at the close of the reporting period have been in a hold status for more than 90 days

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Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: CLEC

Denominator	Numerator
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T' 'R') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('T' 'R') AND ORDER_STATUS = P AND WFA_DDOBJ < TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 90 AND CNR_YN = N

Filtered output file: Trunking Filter Data

For the details on the above out put filtered file layout refer to File Appendix: 4   File Type: Excel

Formula For: VERIZON

Denominator	Numerator
SELECT **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I' 'W') AND ORDER_STATUS = C	**SELECT** **SUM(NO_WFA_TRUNKS)** WHERE STATE = NJ AND ACTIVITY_DATE >= STARTDATE AND ACTIVITY_DATE <= ENDDATE AND SERVICE_TYPE IN ('I' 'W') AND ORDER_STATUS = P AND WFA_DDOBJ < TO_DATE(ACTIVITY_DATE,'YYYYMMDD') - 90 AND CNR_YN = N

Guidelines For: PR-9 Hot Cut Loops

C2C Guideline:

Definition:

BA calculates On Time Performance for LNP and Hot Cuts using WFA. Time stamps for framework start and stop times and translation start and stop times will be used to ensure work is completed according to prescribed requirements. Two work types are used in WFA-DI NDSUB - for pre-wire and testing CLEC dial-tone on DD-2 NDSCT - for performing "hot cut" on DD Note: Separate work requests will be created for RCMAC.
The work requests include combined order number, lead CKID, number of ckts/segments, NPA-NXX, commitment date & time. A Hot Cut is considered complete when one of the following occurs: 1.   BA performs the hot cut, notifies the CLEC by telephone, and the CLEC accepts the hot cut and issues a serial number (or index number); or 2.   BA performs the hot-cut, notifies the CLEC by telephone, but the CLEC does not accept the hot cut, or report a trouble, within one hour of notification and has not specifically requested, within the hour, more time to test; or 3.   BA performs the hot cut, attempts to notify the CLEC by telephone but receives no answer and leaves a phone message, and the CLEC does not respond within one hour of the message.(footnote 28) For Metrics PR-9-02, 03, 06 and 07, orders are measured for the month in which they are completed. For Metrics PR-9-01, 04, 05, 08 and 09, orders are measured for the month in which they are (a) completed, or (b) cancelled by the CLEC.

Performance Standard:

Metric PR-9-01: 95% completed within Cut-Over Window. Cut-Over Window: Amount of time from start to completion of physical cut-over of lines: 1 to 9 lines: 1 Hour 10 to 49 lines: 2 Hours 50 to 99 lines: 3 Hours 100 to 199 lines: 4 Hours 200 or more lines: 8 Hours If IDLC is involved - 4 Hour Window (8AM to 12 Noon or 1PM to 5PM) applies to start time.(footnote 29) Metrics PR-9-02 through PR-9-09: No Standard.

Exclusions:

BA Test Orders., Bell Atlantic Administrative orders, Additional Segments on orders (parts of a whole order are included in the whole). If a CLEC cancels an order before the start of a hot cut window and BA performs the hot cut, this BA error will result in a retail trouble report and need not be reflected elsewhere. Metric PR-9-09: Hot Cuts where no dial tone was found on the DD-2 test and the CLEC was notified of the problem. Hot Cuts where dial tone was found on the DD-2 test and was not present on the due date.

Report Dimensions:

CLEC Aggregate, CLEC Specific, BA Affiliate Aggregate, BA Affiliate Specific

Geography:

POTS: Southern, Eastern Shore, Raritan, Suburban, Hudson-Bergen

28 If BA adopts a practice of giving Jeopardy Notices to BA Retail customers who purchase retail services that are analogous to the services covered by this metric, the standard wc "Parity with BA Retail".
29 Only applicable if BA notified CLEC by 2:30 PM Eastern Time on DD-2 that the service was on IDLC.

UNE (Provisioning)

Report Labels: | PR-9-01-3114 | POTS - Provisioning | 95% w/in cut over window

Guidelines: PR-9 - Hot Cuts

% On Time Performance - Hot Cuts

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of hot cut (coordinated loop) orders completed.	Count of Hot Cut (coordinated loop) orders (with or without number portability) completed within commitment window (as scheduled on order) on due date.

Filtered output file: Order Detail

                For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **COUNT(#ORDS)** WHERE STATE = NJ	**SELECT** **COUNT(#ORDS)** WHERE STATE = NJ AND MET = "Y"

UNE (Provisioning)

Report Labels:	PR-9-02-3520	POTS - Provisioning	No Standard

Guidelines:	PR-9 - Hot Cuts
	% Early Cuts - Lines

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut lines completed	Count of Hot Cut (coordinated loop) lines (with or without number portability) cut before frame due time.

Filtered output file: Order Detail

For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(# OF LPS)** WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT	**SELECT** **COUNT(*)** WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT

UNE (Provisioning)

Report Labels: | PR-9-03-3520 | POTS - Provisioning | No Standard

Guidelines: | PR-9 - Hot Cuts

% Early Cuts - Orders

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut orders completed	Count of Hot Cut (coordinated loop) orders with lines (with or without number portability) cut before frame due time.

Filtered output file: Order Detail

For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **COUNT(#ORDS)** WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT	**SELECT** **COUNT(*)** WHERE STATE = NJ AND UT TICKET COMP DATE,UT TICKET COMP TIME < FDT

UNE (Provisioning)

| Report Labels: | PR-9-04-3520 | POTS - Provisioning | No Standard |

| Guidelines: | PR-9 - Hot Cuts |

| | % Defective Cuts - Lines |

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut lines completed	Count of Hot Cut (coordinated loop) lines with troubles reported by CLEC following notification of completion but before acceptance.

Filtered output file:	Order Detail
	For the details on the above out put filtered file layout refer to File Appendix: 41 File Type: Excel
Formula For:	VERIZON

Denominator	**Numerator**
SELECT **COUNT(# OF LPS)** WHERE STATE = NJ	**SELECT** **COUNT(# OF LPS)** WHERE STATE = NJ

UNE (Provisioning)

Report Labels: | PR-9-05-3520 | POTS - Provisioning | No Standard

Guidelines: | PR-9 - Hot Cuts

% Defective Cuts - Orders

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut (coordinated loop) orders with lines with troubles reported by CLEC following notification of completion but before acceptance.	Count of Hot Cut (coordinated loop) orders with lines with troubles reported by CLEC following notification of completion but before acceptance.

Filtered output file: Order Detail

For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **COUNT#ORDS)** WHERE STATE = NJ	**SELECT** **COUNT(#ORDS)** WHERE STATE = NJ

UNE (Provisioning)

Report Labels:	PR-9-06-3520	POTS - Provisioning	No Standard

Guidelines:	PR-9 - Hot Cuts
	% Late Cuts - Lines

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut lines completed	Count of Hot Cut (coordinated loop) lines cut more than 30 minutes after the cut-over window (includes time for notification to CLEC)

Filtered output file: Order Detail

For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **COUNT(# OF LPS)** WHERE STATE = NJ	**SELECT** **COUNT(# OF LPS)** WHERE STATE = NJ AND MET = N

UNE (Provisioning)

Report Labels:	PR-9-07-3520	POTS - Provisioning	No Standard

Guidelines:	PR-9 - Hot Cuts
	% Late Cuts - Orders

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut orders completed	Count of Hot Cut (coordinated loop) orders with lines cut more than 30 minutes after the cut-over window (includes time for notification to CLEC)

Filtered output file: Order Detail

For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: VERIZON

Denominator	**Numerator**
SELECT **COUNT#ORDS)** WHERE STATE = NJ	**SELECT** **COUNT#ORDS)** WHERE STATE = NJ AND MET = "N"

UNE (Provisioning)

Report Labels: PR-9-08-3520 | POTS - Provisioning | No Standard

Guidelines: PR-9 - Hot Cuts

Average Duration of Service Interruption

Result: (Numerator / Denominator)

Denominator:	**Numerator:**
Count of early cuts plus defective cuts plus cuts with service interruption reported within 7 days of cut.	Duration time from identification of Early cut Defective cut Report of installation trouble for service interruption reported within 7 days of cut To Closure of trouble reported in each case.

Filtered output file: FCC File Extract Def

For the details on the above out put filtered file layout refer to File Appendix: 23   File Type: Text

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(*)** WHERE AFLAG3 = H AND CAT = 1 AND FDIS >= 0300 AND FDIS <= 0599 AND I7 = X AND R30 <> X	**SELECT** **SUM(CLDT, CLEART) - SUM(RDT, RECT)** WHERE AFLAG3 = H AND CAT = 1 AND FDIS >= 0300 AND FDIS <= 0599 AND I7 = X AND R30 <> X

UNE (Provisioning)

Report Labels: | PR-9-09-3520 | POTS - Provisioning | No Standard

Guidelines: | PR-9 - Hot Cuts

% Supplemented or Cancelled Orders

Result: (Numerator / Denominator) * 100

Denominator:	**Numerator:**
Count of Hot Cut orders completed plus cancelled orders	Count of Hot Cut orders cancelled or supplemented at BA Request

Filtered output file: Order Detail

For the details on the above out put filtered file layout refer to File Appendix: 41   File Type: Excel

Formula For: CLEC

Denominator	**Numerator**
SELECT **COUNT(#ORDS)** WHERE STATE = NJ	**SELECT** **COUNT(#ORDS)** WHERE STATE = NJ AND CNR CODE IN (7, 5)